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CMHC  SCHL

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Government
Publications

Canadian Housing

Centre canadien

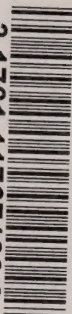
INFORMATION

DE DOCUMENTATION

CENTRE

SUR L'HABITATION

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VIDEOS IN THE LIBRARY COLLECTION
OF THE CANADIAN HOUSING
INFORMATION CENTRE

VIDÉOS DANS LA BIBLIOTHÈQUE DU
CENTRE CANADIEN DE DOCUMENTATION
SUR L'HABITATION



**VIDEOS IN THE LIBRARY COLLECTION
OF THE CANADIAN HOUSING
INFORMATION CENTRE**

**VIDÉOS DANS LA BIBLIOTHÈQUE DU
CENTRE CANADIEN DE DOCUMENTATION
SUR L'HABITATION**

Prepared at:

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Centre
Canada Mortgage and Housing
Corporation
Ground Floor, "C" Building
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Ottawa, Ontario
K1A 0P7

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Centre canadien de documentation
sur l'habitation
Société canadienne d'hypothèques
et de logement
Rez-de-chaussée, Tour "C"
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Ottawa (Ontario)
K1A 0P7



INTRODUCTION

This list describes the videocassettes in the library collection of the Canadian Housing Information Centre. The collection consists of videos produced by CMHC as well as other organizations.

INTRODUCTION

La présente liste énumère toutes les vidéocassettes que possède le Centre canadien de documentation sur l'habitation. Sa collection comprend des vidéo produites tant par la SCHL que par d'autres organismes.

ARRANGEMENT

The videos are arranged by subject. A title index for all the items listed can be found on page 93.

CLASSEMENT

Les vidéocassettes sont classées par sujet. Un index des titres se trouve à la page 93.

BORROWING POLICY

Employees of CMHC are eligible to borrow any of the titles listed. Videos are loaned for a 2 week period to employees in the Ottawa-Hull region and for 4 weeks to employees in other locations across Canada. A maximum of 2 video-cassettes may be borrowed at one time. Due to the high demand for these items, there are no extensions or renewals for video-cassettes.

EMPRUNT DES CASSETTES

Les employés de la SCHL peuvent emprunter n'importe quel titre, sans restriction. Les cassettes sont prêtées pour 2 semaines aux employés habitant Ottawa-Hull et pour 4 semaines, à ceux qui demeurent ailleurs au pays. Deux cassettes, maximum, sont prêtées à la fois. Vu la forte demande, les prêts ne sont ni prolongés ni renouvelés.

Non-CMHC employees are eligible to borrow any of the CMHC productions. However, due to copyright restrictions, videos produced by other organizations may not be lent to the general public, but must be viewed on site. In this listing, CMHC videos available for loan to the public are indicated by a star (*). Those productions which are also available for sale are indicated by a double star (**). A fuller description of the videos for sale can be found in the All About Housing: Information Products Catalogue.

Les personnes qui ne travaillent pas à la SCHL ne peuvent emprunter que les cassettes produites par cette dernière. En effet, les règles assurant la protection du droit d'auteur ne permettent pas à la SCHL de prêter au grand public les vidéocassettes produites par d'autres organismes; celles-ci doivent être regardées sur place. Un astérisque (*) indique les vidéocassettes que le grand public peut emprunter. Celles qui sont offertes en vente sont marquées d'un double astérisque (**). On en trouvera une description plus complète dans le catalogue Tout sur le logement : liste des produits d'information.

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ABUSED WIVES / FEMMES VICTIMES DE VIOLENCE

AV
HV
6626.23
C2F42
1993

Fear on the Farm. Presented by Birdsong Communications with the Canadian Farm Women's Network. Regina: Birdsong Communications, 1993. (VHS - ca. 30 min.)

AV
HV
6626.23
C2L68

Low, Rachel. **Without Fear: A Video About Violence Against Women.** Produced by Rachel Low and Claire Welland; writer: Rachel Low. Ottawa: Canadian Panel on Violence Against Women, 1993. (VHS - ca. 28 min + facilitator's guide) (iii, 36p.)

AGED / PERSONNES AGÉES

AV*
HQ
1063.2
C2
S4613
1993

Atelier d'étude de la retraite pour personnes âgées "Des villages de retraite axés sur les besoins des consommateurs" (1993). **Villages-retraite dans l'optique des consommateurs.** Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, c1993. (VHS - ca. 21 min.)

AV
HD
7287.92
C3B47
1989

The Best Years: Housing. Special Edition. "The Aging Population and the Housing Problems". Aired on Nov. 19, 1989. Vancouver: Canadian Broadcasting Corporation, 1989. (VHS - ca. 30 min.)

AV*
HD
7287.92
C3A2

Canada Mortgage and Housing Corporation. **Abbeyfield in Canada.** Produced by Humphries Productions. Narrator: Stu Holloway. Ottawa: CMHC, 1995. (VHS - ca. 13 min.)

AV*
NA
2545
A3D485
1993

_____. **Designing for People not Prizes.** CMHC Video Series. A Lank/Beach Production. Produced for CMHC Advisory Committee on Seniors' Housing. Ottawa: CMHC, 1993. (VHS - ca. 10 min.)

AV*
NA
2545
A3G37

_____. **Garden Suites.** Presenter: Clara Trembley. Ottawa: CMHC, 1991. (VHS - ca. 7 min.)

- AV**
HD
7287.92
C3H585
1992
- _____. **Housing for Seniors: The Challenge in Northern and Remote Communities.** CMHC Video Series. Ottawa: CMHC, c1992. (VHS - ca. 23 min.).
- NOTE: Also available in Dogrib, Chipewyan, Inuktitut, and South Slavey versions.
- AV**
NA
2545
A3M34
1993
- _____. **Maintaining Seniors Independence Through Home Adaptations.** CMHC Video Series. Ottawa: CMHC, 1993. (VHS - ca. 34 min.)
- AV**
NA
2545
A3M34
1993a
- _____. **Maintaining Seniors Independence Through Home Adaptations.** Close Captioned edition. Ottawa: CMHC, 1993. (VHS - ca. 34 min.)
- AV**
HD
7287.9
V35
- _____. **Varieties of Accommodation for Older People.** Ottawa: CMHC, 1990. (VHS and Beta - ca. 25 min.)
- AV**
HV
1454.2
C32056
1990
- Canada Mortgage and Housing Corporation. Public Affairs Centre. **Planned for Tomorrow: Niagara's Model Today.** CMHC Video Series. Ottawa: CMHC, 1990. (VHS - ca. 28 min.)
- AV**
NA
2545
A3M38
- Chown, Marguerite. **Marguerite Chown's Renovation Story.** Ottawa: Canada Mortgage and Housing Corporation, 1991. (VHS and Beta - ca. 20 min.)
- AV**
NA
2545
A3
M3813
- _____. **Marguerite Chown's Renovation Story.** Garden Suites (Français). Ottawa : Société canadienne d'hypothèques et de logement, 1991. (VHS et Beta - ca. 12 min.)
- AV
HD
7287.92
U54C66
1990
- Cornell University. Cooperative Extension. **Community Matters: Housing Options for Seniors Today.** Ithaca, N.Y.: The University; Toronto: Kinetic Inc. (distributor), 1990. (VHS - ca. 28 min.)

- AV
HQ
1062
D66
1992
- Don't Take My Sunshine Away.** The Elderly at Risk Series; Part 3. Director: Lyn Wright; producer: Silva Basmajian. Montreal: National Film Board of Canada, c1991, 1992. (VHS - ca. 64 min., 30 sec.).
- AV
HD
7287.92
F8H32
1989
- L'Habitat des personnes âgées.** Production : Ministère de l'équipement, du logement, des transports et de la mer, Ministre délégué chargé du logement, Direction de la construction, Ministère de la solidarité, de la santé et de la protection sociale, Ministre délégué chargé des personnes âgées, Direction de l'action sociale. Lyon : Cete de Lyon, 1989. (VHS - ca. 14 min.)
- AV
HD
7287.9
I87
- It's My Turn Now: The Choice of Older Women to Live Alone.** Produced in cooperation with the Vancouver Health Dept. and Gerontology Research Centre of Simon Fraser University. Executive producer: Veronica Doyle. Vancouver: Forefront Productions, 1992. (VHS - ca. 21 min.)
- AV*
HD
7287.92
C3
06713
1988
- Logements pour les canadiens âgés : les choix (1988 : Halifax, N.É.). **Logements pour les Canadiens âgés : les choix.** Série vidéo SCHL. Ottawa : SCHL, 1988. (VHS et Beta - ca. 36 min.)
- AV
HQ
1061
M38
1988
- Matthews, Anne Martin. **Aging in a Rural Environment.** Guelph, Ont.: Gerontology Research Centre, University of Guelph, 1988. (VHS - ca. 37 min.)
- AV
HD
7287.92
C32N62
- Nova Scotia. Dept. of Supply and Services. Visual Communications Section. **Choices for Tomorrow.** Halifax, N.S.: The Section, 1993. (VHS - ca. 15 min.).
- Presents various housing options available to seniors in Nova Scotia to help them make informed choices; highlights some of the many considerations that are part of the planning process.
- AV*
HD
7287.92
C3067
1988
- Options: Housing for Older Canadians (1988: Halifax, N.S.). **Options: Housing for Older Canadians.** CMHC Video Series. Ottawa: CMHC, 1988. (VHS - ca. 45 min.)
- AV*
HQ
1063.2
C2S46
1993
- Senior's Retirement Workshop "Retirement Villages with Consumers in Mind" (1993). **Retirement Villages with Consumers in Mind.** CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, c1993. (VHS - ca. 21 min.)

- AV**
HD
7287.9
V3513
- Société canadienne d'hypothèques et de logement. **Divers types d'habitations à l'intention des aînés.** Ottawa : SCHL, 1990. (VHS et Beta - ca. 25 min.)
- AV**
HD
7287.92
C3H58513
1992
- _____. **Les Enjeux du logement des aînés : dans les régions du nord et les collectivités éloignées.** Série vidéo SCHL. Ottawa : SCHL, c1992. (VHS - ca. 23 min.).
- NOTE : Disponible aussi en Chipewyan, Dogrib, Inuktitut et South Slavey.
- AV**
NA
2545
A3M3413
1993
- _____. **Maintenir l'autonomie des aînés par l'adaptation du domicile.** Série vidéo SCHL. Ottawa : SCHL, 1993. (VHS - ca. 36 min.)
- AV**
HV
1454.2
C32
05614
1990
- Société canadienne d'hypothèques et de logement. Centre des affaires publiques. **Le Modèle de Niagara : planifier dès aujourd'hui pour demain.** Série vidéo SCHL. Ottawa : SCHL, 1990. (VHS - ca. 28 min.)
- AV
NA
2545
A3D48
1992
- Southern California Gas Company. **Design for Living.** Los Angeles, California: The Company, c1992. (VHS - ca. 12 min.)
- AV
RC
523
S86
- A Supportive Setting: The Corinne Dolan Alzheimer Center at Heather Hill.** Produced by Epstein, Gutzwiller, Schultz and Partners. Chardon, Ohio: The Center, 199? (VHS - ca. 26 min.) + booklet.

AIDS (DISEASE) / SIDA (MALADIE)

- AV
RA
644
A25V47
1987
- Vesely, James and Trimble, Mary. **One of our Own.** Produced by Gerald T. Rogers Productions. Chicago: Dartnell Corp.; Toronto: distributed in Canada by International Tele-Film, c1987. (VHS - ca. 30 min.)

Since the first cases of AIDS were diagnosed, the fear of AIDS has spread almost as quickly as the disease itself. Even though the virus associated with AIDS is transmitted in only a limited number of identifiable ways, questions have been raised about possible exposure to the disease in the workplace. As the AIDS epidemic spreads -- and fears and misconceptions about this dread disease continue to proliferate, the odds grow even higher that you and your company will be forced to confront the issue of AIDS in the workplace head-on. This program is a story about what can happen when a fellow employee contracts this devastating disease. It will help dissipate the fear among employees that AIDS is contagious in the workplace.

ASBESTOS / AMIANTE

AV Ontario. Ministère du travail. **Faits concernant l'amiante dans les bâtiments.**
 TD Renseignements sur le lieu de travail. Toronto : Le Ministère, c1990. (VHS - ca.
 887 30 min.)
 A8
 F3214
 1990

AV Ontario. Ministry of Labour. **Asbestos Training.** Information about the Workplace.
 TD Toronto: The Ministry, 198? (VHS - ca. 60 min.)
 887
 A8A82

AV _____ . **The Facts about Asbestos in Buildings.** Information about the
 TD Workplace. Toronto: The Ministry, c1990. (VHS - ca. 30 min.)
 887
 A8F32

BASEMENTS / SOUS-SOLS

AV **Building Better Basements: A Construction Practice Video.**, Lowrise Series;
 TH L.R.5.0. North York, Ont.: Ontario New Home Warranty Program, 1993. (VHS -
 3000 ca. 17 min.)
 B36B84
 1993

AV Johnson, Dean. **Finishing a Basement.** Hometime. Eden Prairie, Minn.:
 TH Hometime, c1989. (VHS - ca. 100 min.)
 3000
 F56
 1989

BATHROOMS / SALLES DE BAINS

AV
TH
6486
B37
1990

Johnson, Dean. **Bathrooms**. Hometime. Eden Prairie, Minn.: Hometime, c1990
(VHS - ca. 75 min.)

BENCHMARKING / ÉTALONNAGE CONCURRENTIEL

AV
HD
62.15
B46
1992

Benchmarking. Produced by Richard Kidd Productions, Inc. Chicago:
Encyclopedia Britannica Educational Corporation, c1992. (VHS - 3
videocassettes - ca. 47 min.)

Video 1. Getting Started in the Benchmarking Process

Video 2. Effective Benchmarking

Video 3. Integrating Benchmarking into the Strategic Process

BUILDING / CONSTRUCTION

AV**
TA
403.6
M34

Canada Mortgage and Housing Corporation. **Making a Molehill Out of a Mountain**.
CMHC Video Series. Ottawa: CMHC, 1991. (VHS - ca. 9 min.)

AV*
TH
226
N37
1984

_____. **National Building Code of Canada**. CMHC Video Series.
Presented by National Office Support Centre, CMHC. Ottawa: Canada Mortgage
and Housing Corporation, c1984. (VHS - ca. 19 min.).

NOTE: Provides a general introduction to the National Building Code of Canada and
its related documents, with specific attention to Part 3. For historical interest
only, since it does not reflect the latest code requirements.

AV
HD
9715
C33042
1988

Ontario. Building Industry Strategy Board. **Building! -- A Career**. Produced by
Intercom Films Ltd. and Asterix Productions. Toronto: The Board, Ontario
Ministry of Housing, c1988. (VHS - ca. 35 min.)

AV** Société canadienne d'hypothèques et de logement. **Comment transformer une**
 TA **montagne en colline.** Série vidéo SCHL. Ottawa: SCHL, c1991. (VHS - ca. 9
 403.6 min.)
 M3413

BUSINESS WRITING / STYLE COMMERCIAL

AV Burns, James and Bagin, Don. **Mastering Memos.** Produced by Communication
 HF Briefings in conjunction with JFK Communications. Blackwood, N.J.:
 5718.3 Communication Briefings, c1991. (VHS - ca. 15 min.)
 B87
 1991

AV Moore, Edward and Grazian, Frank. **Better Business Grammar.** Produced by
 PE Communication Briefings in conjunction with JFK Communications. Blackwood,
 1479 N.J.: Communication Briefings, c1991. (VHS - ca. 12 min.)
 B87M66
 1991

AV **Power Writing: The Key to Success.** Presenter: Frank Grazian. Blackwood, N.J.:
 HF Communication Briefings, c1990. (VHS - ca. 38 min.)
 5718.3
 P68
 1990

CAMPEAU, ROBERT

AV Cowan, Paul. **Double or Nothing: The Rise and Fall of Robert Campeau.**
 HC Written, directed and edited by Paul Cowan. Ottawa: National Film Board of
 112.5 Canada, c1992. (VHS - ca. 92 min.)
 C35C68
 1992

CANADA MORTGAGE AND HOUSING CORPORATION SOCIÉTÉ CANADIENNE D'HYPOTHÈQUES ET DE LOGEMENT

AV* Adams, Michael. **Challenge: You in CMHC: National Perspective.** CMHC Video
 HN Series. Ottawa: Canada Mortgage and Housing Corporation, 1993. (VHS - ca.
 102 81 min.)
 A32
 1993

- AV* _____ . **La SCHL et vous : face au défi : perspective canadienne**. Série
HN vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1993.
102 (VHS - ca. 81 min.)
A3213
1993
- AV* Anderson, George D. **Leading from Within**. CMHC Video Series. Ottawa:
HD Canada Mortgage and Housing Corporation, 1990. (VHS - ca. 41 min.)
7305
A3A643
- AV* Canada Mortgage and Housing Corporation. **Breaking New Ground**. Produced by
HD MTR Productions. Ottawa: CMHC, c1996. (VHS - ca. 10 min.)
7305
A3C245
1996
- AV* _____ . **Building a Better Future Together: Canadian Centre for Public -**
HD **Private Partnerships in Housing**. CMHC Video Series. Produced by BBS
7305 Productions Inc. Ottawa: CMHC, 1994. (VHS - ca. 28 min.)
A3B835
1994
- AV* _____ . **CMHC Video Newsletter = SCHL bulletin vidéo**. CMHC Video
HD Series. Ottawa: CMHC, 1989 - (VHS)
7305
A3C26
Note: CHIC has no. 2, 4, 5.
- AV* _____ . **Canada Mortgage and Housing Corporation: An Investment in**
HD **Canada = La Société canadienne d'hypothèques et de logement : un**
7305 **investissement dans le Canada**. Ottawa : CMHC, 1994. (VHS - ca. 8 min.)
A3
C266
- AV* _____ . **The Challenge: CMHC and You**. CMHC Video Series. Ottawa:
HD CMHC, 1992. (VHS)
7305
A3C27
- AV* _____ . **Challenge: You in CMHC**. Ottawa: Canada Mortgage and Housing
HD Corporation, 1993. (VHS - ca. 40 min.)
7305
A3C3165
1993
- AV* _____ . **President's Excellence Awards = Hommage du Président à**
HD **l'excellence**. CMHC Video Series. Ottawa: CMHC, 1992 -
7305
A3C315
Note: CHIC has 1992 - 1994.

- AV*
HD
7305
A3C3155
1984
- _____ . **A Roof Over Your Head**. CMHC Video Series. Produced by Scott Films Limited. Ottawa: Canada Mortgage and Housing Corporation, c1984. (VHS - ca. 19 min.)
- AV*
HD
7305
A3C316
- _____ . **Visions**. CMHC Video Series = Série vidéo SCHL. Ottawa: Canada Mortgage and Housing Corporation, 1992. (VHS - ca. 120 min.)
- AV*
7305
A3C3164
1991
- Canada Mortgage and Housing Corporation. National Managers' Conference (1991: Ottawa, Ont.) **Managing Change: 1991 National Managers' Conference**. CMHC Video Series. Ottawa: CMHC, 1991. (VHS - ca. 66 min.)
- AV*
HD
7305
A3
C31652
1994
- Canada Mortgage and Housing Corporation. National Managers' Conference (1994: Aylmer, Québec) **Videos from the National Managers' Conference**. Ottawa, CMHC, 1994.
- no. 1 Visions (VHS - ca. 60 min.)
 - no. 2 Strategic Plan. Presentation by Robert Lajoie. (VHS - ca. 50 min.)
 - no. 3 Marketing and Information Transfer. Presentations by Robert Lajoie, Michael Sullivan, Rita Daniel and Douglas Stewart. (VHS - ca. 70 min.)
 - no. 4 Visions--Programs Sector. Presented by Michael R. Daley. (VHS - ca. 75 min.)
 - no. 5 Visions--Insurance, Land and Asset Administration. Presented by Gilles E. Girard. (VHS - ca. 50 min.)
 - no. 6 Visions--Corporate Resources. Presented by Peter C. Connolly. (VHS - ca. 56 min.)
 - no. 7 Total Quality Management. Presentation by Susan Smith. (VHS - ca. 12 min.)
 - no. 8 The Fourth Wave: Business in the 21st Century. Presentation by Herman Maynard. (VHS - ca. 156 min.)
 - no. 9 Informetrica Environmental Scan. Presentation by Michael McCracken. (VHS - ca. 70 min.)
 - no. 10 Life Dynamics in the 21st Century. Presentation by Cheewa James. (VHS - ca. 60 min.)
 - no. 11 President's Wrap-up. Presentation by Eugene A. Flichel. (VHS - ca. 44 min.)
- AV*
HD
7305
A3C3166
- Canada Mortgage and Housing Corporation. President's Advisory Council. **The President's Advisory Council: Another Group Reality Check!** CMHC Video Series. Ottawa: CMHC, 1994. (VHS - ca. 11 min.)

- AV* Halal, William. **Challenge: You in CMHC: International Perspective**. CMHC
HD Video Series. Ottawa: Canada Mortgage and Housing Corporation, 1993. (VHS
58.8 - ca. 72 min.)
H34
1993
- AV* _____ . **La SCHL et vous : face au défi : perspective internationale**. Série
HD vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1993.
58.8 (VHS - ca. 72 min.)
H3413
1993
- AV* Housing Outlook Conference (1994: Calgary, Alta., etc.). **Information Transfer:**
HD **The Conference Approach = Le transfert de l'information : approche relative**
7305 **aux conférences**. Produced by BBS Productions. Ottawa: Canada Mortgage
A3H735 and Housing Corporation, c1995. (VHS - ca. 38 min.)
1994
- AV* Société canadienne d'hypothèques et de logement. **Bâtir l'avenir**. Produit par MTR
HD Productions. Ottawa : SCHL, 1996. (VHS - ca. 10 min.)
7305
A3C245
1996
- AV* _____ . **Le défi : La SCHL et vous**. Série vidéo SCHL. Ottawa : SCHL, 1992.
HD (VHS)
7305
A3C2713
- AV _____ . **Ensemble, pour un avenir meilleur : Centre canadien du**
HD **partenariat public-privé dans l'habitation**. Série vidéo SCHL. Produit par BBS
7305 Productions Inc. Ottawa : SCHL, 1994. (VHS - ca. 28 min.)
A3B835
1994
- AV* _____ . **Hommage du Président à l'excellence = President's Excellence**
HD **Awards**. Série vidéo SCHL. Ottawa : SCHL, 1992 -
7305
A3 Note : CCDH possède : 1992, 1994.
C315
- AV* _____ . **SCHL bulletin vidéo = CMHC Video Newsletter**. Série vidéo SCHL.
HD Ottawa: SCHL, 1989 - (VHS)
7305
A3C26 Note : CCDH possède : no. 2,4,5.

- AV*
HD
7305
A3
C316513
1993
- _____ . **La SCHL et vous : face au défi.** Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1993.
- AV*
HD
7305
A3C266
- _____ . **La Société canadienne d'hypothèques et de logement : un investissement dans le Canada = Canada Mortgage and Housing Corporation: An Investment in Canada.** Ottawa : SCHL, 1994. (VHS - ca. 8 min.)
- AV*
HD
7305
A3C316
- _____ . **Visions.** Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1992. (VHS - ca. 120 min.)
- AV*
HD
7305
A3C3164
1991
- Société canadienne d'hypothèques et de logement. Conférence nationale des directeurs (1991 : Ottawa, Ont.). **La Gestion du changement : conférence nationale des directeurs de 1991.** Série vidéo SCHL. Ottawa : SCHL. 1991. (VHS - ca. 66 min.)
- AV*
HD
7305
A3
C3165213
- Société canadienne d'hypothèques et de logement. Conférence nationale des directeurs (1994 : Aylmer, Québec). **Les enregistrements vidéos de la Conférence nationale des directeurs.** Ottawa : SCHL, 1994.
- no. 1 Visions (VHS - ca. 60 min.)
 - no. 2 Plan stratégique. Présentation par Robert Lajoie. (VHS - ca. 50 min.)
 - no. 3 Commercialisation et diffusion de l'information. Présentations par Robert Lajoie, Michael Sullivan, Rita Daniel, et Douglas Stewart. (VHS - ca. 70 min.)
 - no. 4 Visions--Secteur des programmes. Présentation par Michael R. Daley. (VHS - ca. 75 min.)
 - no. 5 Visions--Assurance, gestion foncière et administration de l'actif. (VHS - ca. 50 min.)
 - no. 6 Visions--Ressources. Présentation par Peter C. Connolly. (VHS - ca. 56 min.)
 - no. 7 Gestion de la qualité totale. Présentation par Susan Smith. (VHS - ca. 12 min.)
 - no. 8 The Fourth Wave: Business in the 21st Century. Présentation par Herman Maynard. (VHS - ca. 156 min.)
 - no. 9 Aperçu du contexte global --Informetrica. Présentation par M.C. McCracken. (VHS - ca. 70 min.)
 - no. 10 Dynamique de vie au XXIe siècle. Présentation par Cheewa James. (VHS - ca. 60 min.)
 - no. 11 Rapport de synthèse du Président. Présentation par Eugene A. Fichel. (VHS - ca. 44 min.)

AV* Société canadienne d'hypothèques et de logement. Conseil consultatif du
 HD Président. **Le Conseil consultatif du Président : un autre bon contact avec la**
 7305 **réalité = The President's Advisory Council: Another Great Reality Check!**
 A3 Série vidéo SCHL. Ottawa : SCHL, 1994. (VHS - ca. 11 min.)
 C3166

CARPENTRY / CHARPENTERIE

AV Johnson, Dean. **Finish Carpentry**. Hometime. Eden Prairie, Minn.: Hometime,
 TH c1990. (VHS - ca. 60 min.)
 5695
 F56
 1990

AV Savage, Craig. **Installing Trim**. Fine Homebuilding Video Workshop. Newtown,
 TH Conn.: The Taunton Press, c1989. (VHS - ca. 60 min.)
 5695
 S28
 1989

CEILINGS / PLAFONDS

AV Johnson, Dean. **Ceilings**. Hometime. Eden Prairie, Minn.: Hometime, c1989.
 TH (VHS - ca. 60 min.)
 2531
 C44
 1989

CHANGE / CHANGEMENT

AV Kanter, Rosabeth Moss. **The Great Corporate Balancing Act**. BBC Training
 HD Videos. London: BBC Enterprises, c1990. (VHS - ca. 50 min.) 2 videocassettes
 58.8 + training notes.
 K357
 1990

AV _____ . **Managing Change: Dr. Kanter Plays Atlanta**. BBC Training
 HD Videos. London: BBC Education & Training, c1988. (VHS - ca. 25 min.)
 58.8
 K358
 1988

AV
HD
62.15
M36
1992

The Management Revolution. The Power of Change, v.1. Greenwich, CT: Change Lab International; Bolton, Ont.: International Tele-Film, c1992. (VHS - ca. 16 min.)

NOTE: "Previewed by the CMHC National TQM Office -- Recommended Viewing."
"Le Bureau national de la GQT à la SCHL a vu cette vidéo et vous la recommande."

AV
HD
62.15
R44
1993

Reinventing the Organization. The Power of Change; v.2. Greenwich, CT: Change Lab; Bolton, Ont.: International Tele-Film, c1993. (VHS - ca. 30 min.)

NOTE: "Previewed by the CMHC National TQM Office -- Recommended Viewing."
"Le Bureau national de la GQT à la SCHL a vu cette vidéo et vous la recommande."

AV
HD
58.8
S2
1994

Sanborn, Mark. **Mastering Change.** Boulder, Colo.: CareerTrack, c1994. (VHS - ca. 140 min.) 2 videocassettes + workbook.

Video 1 Managing Your Future in an Age of Uncertainty.
Video 2 Management and Leadership Skill for Turbulent Times.

AV
BF
637
C4S3
1991

Schmidt, Warren H. **The Winds of Change.** Written by Warren H. Schmidt, narrated by: Patrick Stewart. S.I.: Barr Films, 1991. (VHS - ca. 9 min.)

CITY PLANNING AND HUMAN SETTLEMENTS URBANISME ET ÉTABLISSEMENTS HUMAINS

AV
HT
169.57
C32B22

The Bamberton Project: Environmentally Sensitive Communities. Presenters: David Butterfield, Darlene Tait. Presented at "The Future: Let's Face It", Canadian Institute of Planners National Conference session, Victoria Conference Centre. A Rogers Cable 11 Victoria Production. S.I.: Canadian Institute of Planners, 199? (VHS - ca. 70 min.)

AV
HT
169.8
C32C37
1993

Calgary (Alta.). Planning & Building Dept. **Planning Approvals in Calgary: A Cooperative Process.** Produced by Vicom Ltd. Calgary: The Dept., 1993. (VHS - ca. 18 min.)

AV**
HT
169
C32M664
1994

Canada Mortgage and Housing Corporation. **Montreal in the City.** Presented in conjunction with the City of Montreal. CMHC video series. Ottawa: CMHC, 1994. (VHS - ca. 17 min.)

- HT
166
D82
1991
Duany, Andres. **Rethinking Urban Sprawl: Planning Compact, Traditional Neighbourhoods**. Presented by the Seaton/Land Development Group, Ontario Ministry of Housing and Centre for Urban and Community Studies, University of Toronto. Scarborough, Ont.: Scarborough Cable 10, c1991. (VHS - ca. 140 min.)
- AV
NA
9050
M33
Maguire, Meg. **Looking at Change Before It Occurs**. Produced for the Design Arts Program, National Endowment for the Arts in cooperation with Environmental Images, Inc. Washington, D.C.: National Endowment for the Arts, 1993. (VHS - ca. 18 min.)
- AV
HT
169.8
C32O65
1990
Ontario Real Estate Association. **Municipal Planning, the Best Laid Plans**. Don Mills, Ont.: The Association, 1990. (VHS - 12 min.)
- AV
HB
1955
S4613
1976
Une Place au monde. Montréal : Co-production de l'Office national du film du Canada et de Secrétariat canadien d'Habitat, c1976. (VHS - ca. 57 min.)
- AV
HB
1955
S46
A Sense of Place. Montreal: Co-produced by the National Film Board of Canada and the Canadian Habitat Secretariat, 1994, c1974. (VHS - ca. 57 min.)
- AV**
HT
169
C32
M66413
1994
Société canadienne d'hypothèques et de logement. **Montréal en ville**. Série vidéo SCHL. Produit en collaboration avec la ville de Montréal. Ottawa : SCHL, 1994. (VHS - ca. 17 min.)
- AV
HT
166
U722
1993
Urban Development Institute (Canada). Density Workshop (1993: Vancouver, B.C.) **Back to the Future: Redesigning our Communities: Density, Growth Management, Urban Design**. Produced by Target Canada Productions. Vancouver: The Institute, 1993. (VHS - ca. 21 min.)

Contents: The Economics of Density / Larry Dybvig -- Re-designing the Metropolis / Doug Kelbaugh -- Growth Management / Rebecca Barnes -- Shopping Centres as Urban Villages / Joe Hruda -- Rural Garden Villages / Barry Downs.
- AV
HT
168
S4S4
1989
Urban Land Institute. **Seaside: New Town - Resort, Walton County, Florida**. Washington, D.C.: ULI, c1989. (VHS - ca. 15 min.)

COMMUNICATION

- AV
P90
B34
1992
- Baile, Susan. **High Impact Communication Skills**. Boulder, Colo.: CareerTrack, c1992. (VHS - ca. 154 min.) 2 videocassettes + workbook
- AV
HF
5549.5
C6C65
1989
- Communicate and Win**. Pitman, N.J.: Communication Briefings, 1989. (VHS - 48 min.)
- AV
HF
5718
F84
1991
- Fulginiti, Anthony J. **Communicating with People on the Job**. Produced in conjunction with JFK Communications. Blackwood, N.J.: Communication Briefings, c1991. (VHS - ca. 15 min.)
- AV
BF
637
N66M34
1991
- Making Your Point Without Saying a Word**. FYI Video for Busy Professionals. Saranac Lake, N.Y.: American Management Association; Mississauga, Ont.: distributed in Canada by International Tele-Film, c1991. (VHS - ca. 28 min.)
- AV
BF
323
L5M44
1990
- Meiss, Ron. **How to Listen Powerfully**. Boulder, Colo.: CareerTrack, 1990. (VHS - 162 min.) 2 videocassettes + 1 booklet (24 p.)
- AV
BF
637
P4P68
1990
- Powerful Ways to Persuade People**. Presenter: Tony Fulginiti. Blackwood, N.J.: Communication Briefings, 1990. (VHS - 42 min.)
- AV
HD
59.2
V36
1989
- Vance, Jack. **The Art of Exposing Yourself in Public**. Produced by Phil Reimer Communications. Vancouver: British Columbia Medical Association, c1989. (VHS - ca. 20 min.)

COMMUNITY DEVELOPMENT DÉVELOPPEMENT COMMUNAUTAIRE

AV
HN
49
C6
M4314
1988

Fédération canadienne des municipalités. Programme international. **Relever le défi.** Ottawa : La Fédération, 1988. (Beta - 10 min. 14 sec.)

AV
HN
49
C6M43
1988

Federation of Canadian Municipalities. International Program. **Meeting the Challenge.** Ottawa: The Federation, 1988. (VHS - 9 min., 58 sec.)

COMPETITION / CONCURRENCE

AV
HD
41
P67
1988

Porter, Michael E. **Michael Porter on Competitive Strategy.** Harvard Business School Video Series. Boston, Mass.: Nathan/Tyler, c1988. (VHS - ca. 90 min.)

CONCRETE / BÉTON

AV**
TA
439
A96
1988

Canada Mortgage and Housing Corporation. Project Implementation Division. **Avoiding Concrete Problems.** CMHC Video Series. Ottawa: CMHC, Project Implementation Division, 1988. (VHS and Beta - 22 min.)

AV**
TA
439
A9613

Société canadienne d'hypothèques et de logement. Division de la mise en oeuvre des projets. **Comment éviter les problèmes avec le béton.** Série vidéo SCHL. Ottawa : SCHL, 1988. (VHS et Beta - ca. 22 min.)

CONFLICT MANAGEMENT / GESTION DES CONFLITS

- AV
HD
42
D43
1993
- Deep, Samuel D. and Sussman, Lyle. **Solving People-Problems on the Job.** Blackwood, N.J.: Communication Briefings : JFK Communications, c1993. (VHS - 15 min.)
- NOTE: Dealing effectively with troublesome personalities on the job without jeopardizing the organization or relations with working team members.
- AV
HD
42
K43
1994
- Keeping Your Cool When Others Don't.** Saranac Lake, N.Y. : American Management Association; Mississauga, Ont.: International Tele-Film, c1994. (VHS - ca. 25 min.)
- AV
HD
42
P37
1991
- Pascale, Richard T. **Art of Conflict.** London: BBC Enterprises, c1991. (VHS - ca. 30 min.)
- AV
HD
42
R46
1993
- Rhode, Helga. **Dealing with Conflict & Confrontation: How to Keep Your Cool, Stand Your Ground, and Reach a Positive Resolution.** Boulder, Colo.: CareerTrack Publications, c1993. (VHS - 165 min.) 3 videocassettes + workbook
- AV
HD
42
S38
1992
- Schwimmer, Lawrence. **The Art of Resolving Conflicts in the Workplace.** San Francisco: International Video Network, 1992. (VHS)

COOPERATIVE SOCIETIES / COOPÉRATIVES

- AV
HD
2984
U83
1994
- Uth, Robert and Mach, Leta. **The Spirit of Cooperation.** Produced by National Tele-Productions Inc. Washington, D.C.: National Cooperative Center, c1994. (VHS - ca. 57 min.)
- The story of cooperatives and how Americans use them to improve their lives and their communities.

CORPORATE GOVERNANCE GOUVERNEMENT D'ENTREPRISE

- AV Canadian Comprehensive Auditing Foundation. **In Search of Effective**
 HD **Governance: 30 Minute Program.** Hosted by Peter Trueman and featuring
 2741 leading members of governing bodies, executives, academics, regulators and
 I58 auditors. Produced by CCAF and Napier-Andrews Communications. Ottawa:
 1994 Canadian Comprehensive Auditing Foundation, 1994. (VHS - ca. 30 min.) + 3
 companion publications.

CREATIVE THINKING / PENSÉE CRÉATRICE

- AV De Bono, Edward. **Six chapeau.** S.I.: McQuaig Group: APT T, c1992. (VHS - ca.
 BF 17 min.)
 455

D413
1992

- AV _____ . **Six Thinking Hats.** S.I.: McQuaig Group: MICA, c1992. (VHS - ca.
 BF 17 min.)
 455

D4
1992

- AV **Serious Creativity: Quality is Not Enough.** S.I.: MICA, 1990? (VHS - ca. 10
 BF min.)
 408

S47

- AV Tracy, Brian. **The Creative Manager.** Chicago: Nightingale-Conant, c1988. (VHS -
 HD ca. 61 mins.) + 1 sound cassette + 1 booklet in container.
 53

- T72 Tips on how to become adept at solving problems, innovating and using
 1988 creative-thinking techniques.

- AV **Tapping into Your Creativity.** Saranac Lake, N.Y.: American Management
 BF Association; Mississauga, Ont.: Distributed in Canada by International
 408 Tele-Film, c1990. (VHS - ca. 31 min.)
 T36

1990

CUSTOMER SERVICE / SERVICE À LA CLIENTÈLE

- AV
HF
5415.5
B57
1994
- Bishop, Sally; Coster, Kathy; and Sirkin, Arlene Farber. **Is the Customer Always Right?** Towson, Md.: American Library Association, c1994. (VHS - ca. 23 min.)
- AV
Z
716.3
C87
1991
- Customer Service: More Than a Smile.** Baltimore: Library Video Network, c1991. (VHS - ca. 13 min.) + 1 training package (loose leaf)
- AV
HF
5415.5
F673
1994
- Ford, Lisa. **Developing a Customer Retention Program: How To Increase Repeat Business and Build Customer Loyalty.** Boulder, CO: CareerTrack, c1994. (VHS - ca. 221 min.) 4 videocassettes + workbook
- AV
HF
5415.5
H68
1989
- _____. **How to Give Exceptional Customer Service.** Boulder, Colo.: CareerTrack Publications, c1989. (VHS - ca. 165 min.) 4 videocassettes
- Video 1 How to Build Your Service Image and Customer Loyalty.
Video 2 How to Satisfy Even Your Most Difficult Customers.
Video 3 More Ways to Make Customer Contacts Positive and Profitable
Video 4 Making it Work: Superior Service in Action.
- AV
HF
5415.5
F67
1990
- Ford, Lisa and Meiss, Ron. **Building a Customer Driven Organization: The Manager's Role.** Boulder, Co.: CareerTrack, c1990. (VHS - ca. 252 min.) 3 videocassettes + workbook
- Video 1 Looking Through Your Customers' Eyes
Video 2 Today's Service Strategies
Video 3 Leading Your Service Team
- AV
HF
5415.5
F74
1991
- Friedman, Richard H. and Friedman, David L. **Proactive Customer Service: Secrets of Building Rapport and Cross Selling.** St. Louis, Mo.: Telephone Doctor: Owen-Stewart Performance Resources Inc., c1991. (VHS - ca. 22 min.) + booklet
- AV
HF
5415.5
F7413
1991
- _____. **Le service à la clientèle proactif : les secrets de la création de rapports et la vente parallèle.** St. Louis, MO. : Docteur du téléphone : Owen-Stewart Performance Resources Inc., 1991. (VHS - ca. 22 min.)

- AV Gillespie, Jack R. **Communicating with Customers**. Presenter: Donna Greenberg
 HF Root. Blackwood, N.J.: Communication Briefings: JFK Communications, c1992.
 5415.5 (VHS - 17 min.)
 G54
 1992
- AV _____ . **Everyone's Customer-Service Role**. Presenter: Donna Greenberg
 HF Root. Blackwood, N.J.: Communication Briefings: JFK Communications, c1993.
 5415.5 (VHS - 13 min.)
 G55
 1993
- AV Hutchison, Robert. **Remember Me**. 2nd ed. S.I.: CRM Films: distributed by
 HF Owen-Stewart Performance Resources, c1991. (VHS - ca. 11 min.)
 5415.5
 H87
 1991
- AV _____ . **Vous vous souvenez de moi**. 2ième éd. S.I. : CRM Films:
 HF Owen-Stewart Performance Resources Inc., c1991. (VHS - ca. 11 min.)
 5415.5
 H8713
 1991
- AV Kantola, Rick and Blank, William. **The Customer Service Connection**.
 HF Toastmasters International Quality-Centered Management Series. Mill Valley,
 5415.5 CA: Toastmasters International: Kantola Productions, c1994. (VHS - ca. 27
 K36 min.) + study guide
 1994
- AV MacDonald, Cathleen. **The Advantage Service Quality**. Narrated by Jane Wilson.
 HF A Coproduction of Motion Picture Enterprises and TV Ontario. Mississauga, Ont.:
 5415.5 Motion Picture Enterprises, c1995. (VHS - ca. 108 min.) 4 videocassettes +
 M32 booklet
 1995
- Video 1 From Strategy to Implementation
 Video 2 Listen to Your Customers
 Video 3 Build the Customers into Your Business
 Video 4 The Human Resource Factor
- AV 1992 LMPs **Total Customer Satisfaction Semi-finals Team Competition, October**
 HD 13, 1992. S.I.: Motorola, c1992. (VHS) 3 videocassettes
 62.15
 N56
 1992

AV Timm, Paul R. and Brown, Rick. **50 Ways To Keep Your Customers**. Chicago:
 HF Jack Wilson & Associates, c1992. (VHS - ca. 62 min.) + booklet.
 5415.5
 T547
 1992

AV _____ . **The Power of Customer Service**. A How-to Approach to Successful
 HF Customer Service. Chicago: Jack Wilson & Associates, 1989. (VHS) 1 booklet
 5415.5 + 1 sound cassette
 T55
 1989

AV **Worldwide Total Customer Satisfaction Team Competition, January 2, 1992**. S.I.:
 HD Motorola Inc., c1992. (VHS) 8 videocassettes.
 62.15
 W67
 1992

DATA PROCESSING HOTLINES AIDE TÉLÉPHONIQUE -- INFORMATIQUE

AV Fry Malcolm. **Help Desk Professionals Make a Difference; Why Have a Help**
 QA **Desk?; Customer Care; The Customer Call Handling Process; The Help**
 76.9 **Desk Team; Call Escalation and Management**. Colorado Springs, Colorado:
 M3F79 Help Desk Institute, c1992. (VHS - ca. 357 min.) 6 videocassettes
 1992

DECKS AND PATIOS / TERRASSES ET PATIOS

AV Chênevert, Luc. **Construisez votre patio avec Luc Chênevert**. Maskinongé, Qué. :
 TH Communications Chênevert et Cloutier inc., c1994. (VHS - ca. 44 min.)
 4970
 C66
 1994

AV Johnson, Dean. **Decks**. Hometime. Eden Prairie, Minn.: Hometime, c1987.
 TH (VHS - ca. 75 min.)
 4970
 D4
 1987

AV _____ **Patios & Walkways**. Hometime. Eden Prairie, Minn.: Hometime,
TH c1987. (VHS - ca. 65 min.)

4970
P37
1987

AV Schuttner, Scott. **Building Decks**. Fine Homebuilding Video Workshop. Newton,
TH Conn: Taunton Press, c1993. (VHS - ca. 70 min.)

4970
S392
1993

AV Sunset Video. **Decks**. Home Improvement Series. Menlo Park, Calif.: Lane
TH Publishing, 1988. (VHS - ca. 34 min.) with Guidebook

4970
D398
1988

DELEGATION OF AUTHORITY DÉLÉGATION DES POUVOIRS (GESTION)

AV Lor, Dick. **How to Delegate Work and Ensure It's Done Right**. Boulder, Colo.:
HD CareerTrack Publications, 1989. (VHS - ca. 160 min.) 2 videocassettes

50
H68
1989
2 pts.

AV Tracy, Brian. **Delegating and Supervising**. Effective Manager Seminar Series.
HD Successful Management Seminar Series. Chicago: Nightingale-Conant, c1988.
50 (VHS - ca. 58 mins.) 1 videocassette + 1 sound cassette + 1 booklet in
T72 container
1988

"Twenty-one ways to increase productivity, performance and results by effective delegation, people-building and supervisory techniques ... How to get more done through others".

DISABLED / HANDICAPÉS

- AV
NA
2545
P5C56
1993
- Appraisal Institute (U.S.). **A Clear Path: The Americans with Disabilities Act and Its Impact on Real Estate Appraisal**. Chicago: Appraisal Institute, c1993.
Produced by: Rich Goodman Productions. (VHS - ca. 43 min.)
- AV
Z
711.92
H3B57
1993
- Bishop, Ed. **And Access for All: ADA and Your Library**. Towson, Md.: American Library Association: Library Video Network, c1993. (VHS - ca. 45 min.) + user's guide in binder.
- AV**
NA
2545
P5B37
1979
- Canada Mortgage and Housing Corporation. **Barrier Free Housing**. CMHC Video Series. Ottawa: CMHC, 1981. (VHS and Beta - 24 min.)
- AV**
HV
1569.2
C2F73
1982
- _____. **Free to Choose**. CMHC Video Series. Ottawa: CMHC, 1982. (VHS and Beta - ca. 36 min.)
- AV
NA
2545
P5H36
1989
- Centre suisse pour la construction adaptée aux handicapés. **Handicaps**. Zurich : Le Centre, c1989. (VHS - ca. 28 min.)
- AV
HV
3024
C3D58
1994
- Foundation on Independent Living. **Disability Network**. Toronto: Co-production of the Canadian Broadcasting Corporation and the Foundation on Independent Living, c1994. (VHS - ca. 24 min.)
- AV
HV
3006
I3G47
1988
- Gerber, Linda. **Good Neighbors**. A presentation of the State of Illinois, the Governor's Planning Council on Developmental Disabilities. S.I.: Media Strategy, Inc.: Linda Gerber Productions, c1988. (VHS - ca. 42 min.) 2 videocassettes + trainer's manual
- Video 1 Group Homes for Adults Who Are Mentally Ill
Video 2 Group Homes for Adults Who Are Developmentally Disabled

- AV
NA
2545
P5R454
1989
- Housing Resource Center (Cleveland, Ohio). **Remodeling for Accessibility: A New Housing Market.** A production of Epstein, Gutzwiller & Partners; narrated by Jim LaRue. Cleveland: The Center, c1989. (VHS - ca. 14 min.)
- AV
NA
2545
P5L518
- Joseph Rowntree Foundation. **Lifetime Homes.** Produced by Summit Television. York, England: The Foundation, n.d. (VHS - ca. 15 min.)
- AV
NA
2545
P5I87
1991
- NAHB National Research Center. **It's All in the Planning.** Upper Marlboro, Md.: The Center, c1991. (VHS - ca. 10 min.)
- AV
HV
1568
A44
1990
- Ontario. Ministry of Tourism and Recreation. **All Ways Welcome.** Part of the "Open for Business" Accessibility Program. Toronto: The Ministry, c1990. (VHS - ca. 18 min.)
- AV
NA
2545
P5S44
- Seiler, Myriam; Fabre, Pierre; et Guy, Pierre. **Pour que tombent les murs ... : architecture pour les personnes sourdes et malentendantes.** Chabrilan, France : Amplitude, n.d. (VHS - ca. 24 min.)
- AV**
HV
1569.2
C2F7313
1983
- Société canadienne d'hypothèques et de logement. **La liberté de choisir.** Série vidéo SCHL. Ottawa : SCHL, 1983. (VHS et Beta - ca. 36 min.)
- AV**
NA
2545
P5B3713
1980
- _____. **Logements sans barrières.** Série vidéo SCHL. Ottawa : SCHL, 1980. (VHS et Beta - 24 min.)

DISCRIMINATION IN EMPLOYMENT DISCRIMINATION DANS L'EMPLOI

- AV
KE
3254
D57
1992
- Discrimination in the Workplace.** Produced by: McGrath and Associates, Toronto; legal research and counsel by the law firm Heenan Blaikie. Hosted by: Ona Fletcher; special guest: Michael Crawford, executive editor, Canadian Lawyer Magazine. Aurora, Ont.: Canada Law Book, c1992. (VHS - ca. 24 min.) + 1 workbook (23 p.)
- AV
HD
6304
M3
1993
- Making Diversity Work.** Saranac Lake, N.Y.: American Management Association; Mississauga, Ont.: International Tele-Film, c1993. (VHS - ca. 32 min.)
- AV
HD
4903.5
C2M35
1990
- McTair, Roger. **The Challenge of Diversity.** Produced by: Prieto-McTair Productions for Canadian Broadcasting Corporation, Atomic Energy of Canada Ltd., Canada Mortgage and Housing Corporation, Petro-Canada Inc. Ottawa: Prieto-McTair Productions, c1990. (VHS - ca. 24 min.)
- AV
HD
4903
T82
1990
- Turch, Larry. **Managing Diversity.** Carlsbad, CA: CRM Films, c1990. (VHS - ca. 23 min.) + leader's guide

DOORS AND WINDOWS / PORTES ET FENÊTRES

- AV
TH
2275
B34
1993
- Balamut, Chris. **Windows & Doors: Installation and Repairs.** Hosts: Dean Johnston, Robin Hartl, Joanne Liebeler, Susanne Egli. Chaska, MN: Hometime, c1993. (VHS - ca. 50 min.)
- AV
TH
2487
.J36
1988
- Jansen, John. **Skylights.** Sunset Video Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 30 min.) + 1 guidebook (26 p.)

AV Johnson, Dean. **Windows and Doors**. Hometime. Eden Prairie, Minn.: Hometime,
 TH c1990. (VHS - ca. 45 min.)
 2275
 W56
 1990

AV Law, Tom. **Installing Doors and Windows**. Fine Homebuilding Video Workshop.
 TH Newtown, Conn.: Taunton Press, c1989. (VHS - ca. 60 min.)
 2278
 L38
 1989

DOWNSIZING OF ORGANIZATIONS PERSONNEL -- RÉDUCTION

AV **Life After Downsizing**. Change in the Workplace. Princeton, N.J.: FLI Learning
 HD Systems, Inc., 1994. (VHS - ca. 45 min.) 2 videocassettes + 1 leader's guide
 58.85
 L53 The first video discusses the reactions of the people who remain during and after
 1994 downsizing, and gives advice for dealing with them. In the second video, the focus
 shifts to management and ways in which it will have to focus on the future direction,
 and how to get the work done in the new organisation.

AV **Losing Your Job, Finding Your Way**. Seattle, WA: Vision, c1994. (VHS - ca. 25
 HF min.)
 5549.5
 D55L67 "An emotional and practical guide to surviving job loss".
 1994

AV **Preparation for Downsizing**. Change in the Workplace. Princeton, N.J.: FLI
 HD Learning Systems, c1993. (VHS - ca. 38 min.) 2 videocassettes + leader's
 58.85 guide.
 P73
 1993
 In the first video, managers and human resources personnel give their reactions to
 corporate downsizing. The second part explores the emotional aspects of
 downsizing. Stresses that loss of a job produces grief reactions and that grief
 reactions should be expected in both the employee and the manager. Explains the
 five stages of grief: denial, anger, bargaining, depression, and acceptance. Short
 sections of the program cover other aspects of the manager's reaction to
 downsizing: using a dismissal script, caution with interaction with former employees,
 feelings of self doubt, and positive results of the process.

DRAINAGE

AV* Canada Mortgage and Housing Corporation. **Grading #1, Soft Landscape.** CMHC
TC Video Series. Ottawa: CMHC, 1981. (VHS and Beta - 15 min.)
970
G72
1981

AV* _____ **Grading #2, Hard Landscape.** CMHC Video Series. Ottawa:
TC CMHC, 1981. (VHS and Beta - 30 min.)
970
G722
1981

AV* Société canadienne d'hypothèques et de logement. **Aménagement paysager**
TC **souple : terrassement #1.** Série vidéo SCHL. Ottawa : SCHL, 1981. (VHS et
90 Beta - 15 min.)
G7213

AV* _____ **Gros oeuvre de l'aménagement paysager : nivellement #2.** Série
TC vidéo SCHL. Ottawa : SCHL, 1981. (VHS et Beta - 30 min.)
970
G72213

EARTHQUAKES / TREMBLEMENTS DE TERRE

AV Dolbrovolsky, Natasha. **Quakesafe: A Guide to Earthquake Survival.** Hosted by
QE Russ Froese. Burnaby, B.C.: Canadian Red Cross, British Columbia - Yukon
539.2 Division, 1994. (VHS -- ca. 9 min.)
S34D64

1994 We follow a family as they go through the basic steps of earthquake preparation and see what to do before, during and after an earthquake strikes.

ELECTRICAL WIRING / INSTALLATIONS ÉLECTRIQUES

AV Johnson, Dean. **Electrical.** Hometime. Eden Prairie, Minn.: Hometime, c1989.
TK (VHS - ca. 65 min.)
3285
E53
1989

AV
TK
3285
W57
1988

Sunset Video. **Wiring**. Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 36 min.) + 1 guidebook (38 p.)

ELECTROMAGNETIC FIELDS CHAMPS ÉLECTROMAGNÉTIQUES

AV
QC
665
E4B36
1993

Banta, John and Trisha. **Current Switch: How to Identify & Reduce or Eliminate Electromagnetic Pollution in the Home**. Prescott, AZ: Baubiologie Video, c1993. (VHS - 60 min.)

EMERGENCY MANAGEMENT GESTION DES SITUATIONS D'URGENCE

AV
HV
551.5
D3H87

Hurricane Andrew: Disaster Recovery and Business Continuity. Boca Raton, Fla.: South Florida Chapter of the EDPAA: Florida Atlantic University: Eta Tau Chapter of Beta Alpha Psi, 1993? (VHS - ca. 59 min.)

ENERGY CONSERVATION / ÉCONOMIES D'ÉNERGIE

AV
TJ
163.5
O35E5313
1985

Canada. Énergie, mines et ressources Canada. **L'Énergie : une question de gestion**. Ottawa : EMR, c1985. (VHS - ca. 9 min.)

AV
TJ
163.5
O35E53
1985

Canada. Energy Mines and Resources Canada. **Energy: A Question of Management**. Ottawa: EMR, c1985. (VHS - ca. 9 min.)

AV
TJ
163.4
C3E53
1989

_____. **Energy in Canada's Remote Communities**. Ottawa: Carleton Productions, c1989. (VHS -- ca. 28 min.)

Features remote Canadian communities, primarily inhabited by Aboriginal peoples, where measures have been taken to conserve energy, and reduce heating costs.

- AV
TJ
163.5
D86
R897
1987
- Canada. Energy, Mines and Resources and Front Runner Communications.
R-2000. S.I.: Front Runner Communications, 1987. (VHS)
- AV*
TJ
163.5
D86C66
1982
- Canada Mortgage and Housing Corporation. **Construction of Energy-Efficient Housing**. CMHC Video Series. Ottawa: CMHC, 1982. (VHS and Beta - 21 min.)
- AV
TJ
163.5
D86G72
1991
- Green, Dale; Hugo, Ron; and Geiger, Forrest. **Co-dependent Ecology: A Simple Recovery Guide for the Earth Starting at Home**. Ventura, Ca.: Midway Productions, c1991. (VHS - ca. 20 min.)
- AV
NA
2542.3
H38
- Hawks, Leona K. **Home Designs**. Shopping Energy \$ense. Narrator: Jay Haws. Logan, Utah: Telecommunications, Utah State University, n.d. (VHS - ca. 25 min.) + booklet.
- In this video and booklet you will see several energy efficient homes, and learn what to look for in landscaping, windows, insulation, and heating systems that will save you energy dollars. You will also find out about construction techniques and features to make homes energy efficient.
- AV
TJ
163.5
D86H29
- Hawks, Leona K. and Orton, Steve. **Apartments**. Shopping Energy \$ense. Logan, Utah: Telecommunications, Utah State University, n.d. (VHS - 16:14 min.)
- AV
TJ
163.5
D86H295
- _____. **New Homes**. Shopping Energy \$ense. Logan, Utah: Telecommunications, Utah State University, n.d. (VHS - ca. 15:36 min.)
- AV
TJ
163.5
D86H296
- _____. **Older Homes**. Shopping Energy \$ense. Logan, Utah: Telecommunications, Utah State University, n.d. (VHS - ca. 20 min.)
- If you are considering purchasing an older home, this video is designed to help you make a wise purchase decision. You will learn how to make a knowledgeable decision based on the home's past energy expenses, type of heating system, and construction features such as insulation levels and air tightness. You will also find out about the energy wasters and some methods of making your newly purchased home more energy efficient.

AV
TJ
163.5
D86H65

Home Energy Management with Lynette Jennings. Produced by Earthling Film Productions. Toronto: Ontario Natural Gas Association: Consumers Gas, 1992. (VHS - ca. 28 min.) + booklet

AV*
TJ
163.5
D86
C6613

Société canadienne d'hypothèques et de logement. **Construction de maisons efficaces au plan énergétique.** Série vidéo SCHL. Ottawa : SCHL, 1982. (VHS et Beta - 21 min.)

AV
TJ
163.5
D86
R889
1987
no. 1-19

TVOntario. **R2000: The Better Built House.** Presented by David Stringer, Oliver Drerup. Toronto: Produced by TVOntario in co-operation with the Ontario Ministry of Energy, 1987.

CONTENTS

- Video 1. Introduction to Energy Efficient Housing
- Video 2. Designing for Energy Efficiency
- Video 3. Air and Vapour Flows
- Video 4. Principles and Practice
- Video 5. Air Barrier Detailing
- Video 6. Foundations Part 1
- Video 7. Foundations Part 2
- Video 8. Single Stud Walls
- Video 9. Double Stud Construction
- Video 10. Prefab and Manufactured Housing
- Video 11. Windows and Doors
- Video 12. Insulating Ceilings and Attics
- Video 13. Mechanical Systems and the R-2000 Home
- Video 14. Ventilation Systems
- Video 15. Heat Recovery Ventilators
- Video 16. Heating Systems
- Video 17. Domestic Hot Water and Integrated Systems
- Video 18. Implications for the Trades
- Video 19. Marketing

AV
TJ
163.5
D86T72
1993

Trawick, Michael. **British Columbia Advanced House.** Vancouver: R.S. Alpen & Associates Video Productions, c1993. (VHS - ca. 13 min.)

AV
NA
2542.3
W36
1993

Wann, David. **Energy and Resource Efficiencies**. Building Connections Series.
Produced by ICBO Video Productions. Washington, D.C.: American Institute of
Architects, c1993. (VHS - ca. 78 min.)

ENVIRONMENTAL PROTECTION ENVIRONNEMENT - PROTECTION

AV
TD
175
P67

Harmony Foundation of Canada. **Positive Action for the Environment**. Host:
Gordon Pinsett. Produced by Canvas Productions. Ottawa: The Foundation,
1992. (VHS - ca. 24 min.) plus booklet.

FAMILY / FAMILLE

AV
HQ
560
F67
1994

For Generations to Come. Ottawa: National Film Board of Canada, c1994.
(VHS -- ca. 82 min.).

Produced by the National Film Board of Canada Atlantic Centre in association with
Canada Mortgage and Housing Corporation, Canadian Heritage, Health Canada,
Human Resources Development Canada, Social Sciences and Humanities
Research Council, Solicitor General Canada. This video illustrates the social,
cultural and economic pressures on the modern family. It challenges our views
about what a family is and what it will be in generations to come, revealing a
compelling picture of the Canadian family persevering amidst the changing times of
the late 20th century.

AV
HQ
560
V37
1995

Variations on a Familiar Theme. Montreal: National Film Board of Canada, c1995.
(VHS -- ca. 58 min.)

Explores the many forms the contemporary family can take: single-parent,
same-sex, blended, common-law, disabled, inter-cultural, spiritual and traditional.

AV
HQ
560
V3713
1994

Variations sur un thème familial. Montréal : Office national du film du Canada,
1994. (VHS -- ca. 58 min.)

Rencontre avec sept variations de la famille contemporaine : un couple de
lesbiennes mères d'un enfant conçu par insémination artificielle en clinique de
fertilité, un couple sourd parent de trois enfants entendants, une autochtone
engagée qui s'était vue enlever ses enfants et qui aide les autres autochtones
aux prises avec des problèmes d'acculturation, une famille rurale acadienne
nombreuse et "tricotée serrée," une mère monoparentale victime d'abus de
toutes sortes, un prêtre qui s'est inventé une famille d'exclus sociaux et enfin,
une famille interethnique reconstituée.

FENCES AND GATES CLÔTURES ET PORTES DE VILLES

- AV Johnson, Dean. **Fences and Gates**. Hometime. Eden Prairie, Minn.: Hometime,
TH 1990. (VHS - ca. 70 min.)
4965
F46
1990

FINANCE / FINANCES

- AV Jay, Antony. **The Balance Sheet Barrier: Business Finance for Non-specialists**.
HF Written by Anthony Jay; features John Cleese and Dawn French. London: Video
5681 Arts, c1993. (VHS - ca. 32 min.) plus booklets.
B2J3
1993
- AV Malling, Eric. **Cutting the Budget Without Layoffs**. Taken from the CTV program
HJ W5. Oakville, Ont.: Magic Lantern Communications, 1995. (VHS -- ca. 11 min.)
9353
A5M25
1995
- AV Moore, Fred. **Finance for the Nonfinancial Professional**. Boulder, CO:
HF CareerTrack, c1992. (VHS) 3 videocassettes + workbook.
5657
M66
1992

FIRE SPRINKLERS EXTINCTEURS AUTOMATIQUES

- AV Moyes, Rowena E. and Rodgers, Bob. **Mandatory Sprinkler Systems in New**
TH **Houses: Boon or Boondoggle?** A Bellair Communications Ltd. production.
9336 Ottawa: Canadian Home Builders' Association, 1993. (VHS - ca. 14 min.)
M69

FLOORS / PLANCHERS

AV Bloedorn, Steph. **Flooring**. Sunset Video Home Improvement Series. Menlo
TH Park, Calif.: Lane Publishing, 1988. (VHS - ca. 63 min.) + 1 guidebook (37 p.)
2521
B56
1988

AV Bollinger, Don. **Laying Hardwood Floors**. A Fine Homebuilding Video Workshop.
TH Newton, Conn.: Taunton Press, c1990. (VHS - ca. 60 min.)
2529
W6B651
1990

AV _____ **Sanding and Finishing Hardwood Floors**. A Fine Homebuilding
TH Video Workshop. Newton, Conn.: Taunton Press, c1990. (VHS - ca. 40 min.)
2529
W6B652
1990

AV Johnson, Dean. **Vinyl Floors**. Hometime. Eden Prairie, Minn.: Hometime, 1988.
TH (VHS - ca. 60 min.)
2529
P5V56
1988

AV _____ **Wood Floors**. Hometime. Eden Prairie, Minn.: Hometime, c1988.
TH (VHS - ca. 65 min.)
2529
W6W66
1988

FLOW CHARTS GRAPHIQUES DE CIRCULATION

AV **Procedure Flow Charting**. Narrator: Ben S. Graham. S.I.: Improvement Institute,
T57.6 c1981. (VHS - ca. 30 min.)
P76
1981

FORMS MANAGEMENT / GESTION DES FORMULES

AV
HF
5726
E57
1995

Electronic Forms: Evolution or Revolution? Torrance, CA: Xplor International;
Charlottesville, VA: Interquest, c1995.

FOUNDATIONS / FONDATIONS

AV**
TH
5201
L58

Canada Mortgage and Housing Corporation. **The Living House. Part one, Foundations.** CMHC Video Series. Ottawa: CMHC, 1989. (VHS - ca. 13 min.)

AV**
TH
4819
M6T46
1994

_____. **The Ten Point One Solution: Foundations for Manufactured Homes.** CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, c1994. (VHS - ca. 20 min.)

AV
TH
5201
F68
1989

Ontario New Home Warranty Program. **Foundations: The Underground Story.** Toronto: The Program, c1989. (VHS - ca. 18:10 min.)

AV**
TH
5201
M3414
1989

Société canadienne d'hypothèques et de logement. **La maison vivante, partie 1 : fondations.** Série vidéo SCHL. Ottawa: SCHL, 1989. (VHS et Beta - ca. 14 min.)

AV**
TH
4819
M6T4613
1994

_____. **Opération dix point un : l'installation de maisons usinées.** Ottawa : Société canadienne d'hypothèques et de logement, c1994. (VHS - ca. 20 min.)

HEATING AND VENTILATION/ CHAUFFAGE ET VENTILATION

- AV
TH
7684
D9B375
1991
- Barron, Teddi. **The Ins and Outs of Building Science**. Keys to a performance-built new house for builders and buyers. Building for performance. Produced for the Cold Climate Housing Center, University of Minnesota by Creativision Film & TV. St. Paul, MN: Minnesota Extension Service, University of Minnesota c1991. (VHS - ca. 25 min.)
- AV
TH
7684
D9B378
1991
- _____. **Performance Indicators for New Houses**. Keys to a performance-built new house for builders and buyers. Building for performance. Produced for the Cold Climate Housing Center, University of Minnesota by Creativision Film & TV. St. Paul, MN: Minnesota Extension Service, University of Minnesota c1991. (VHS - ca. 11 min.)
- AV*
TH
7684
D9L68
- Canada Mortgage and Housing Corporation. **Low-Rise Residential Ventilation**. Complying with Residential Ventilation Requirements in the 1990 National Building Code. CMHC Video Series. Produced by Target Communications. Ottawa: CMHC, 1991. (VHS - ca. 22 min.)
- AV**
TH
7684
D9A36
1988
- Eakes, Jon and Rochefort, Anne. **Air Sealing Your House**. S.I.: Jon Eakes Enterprises Inc. in Trust, c1988. (VHS and Beta - ca. 50 min.)
- AV**
TH
7684
D9I572
1988
- _____. **Installing Ventilation Properly**. Produced by the Renovation Interface. S.I.: Jon Eakes Enterprises Inc. in Trust, 1988. (VHS and Beta - ca. 47 min.)
- AV**
TH
7437
W66
1989
- _____. **Wood Heating**. Produced by the Renovation Interface. S.I.: Jon Eakes Enterprises Inc. in Trust, c1989. (VHS and Beta - ca. 60 min.)
- AV**
TH
7684
D9V45
1987
- Eakes, Jon ... et al. **Ventilation and Heating Projects**. S.I.: Interface Productions, 1987. (VHS and Beta - ca. 70 min.)

- AV**
TH
7684
D9V4513
1987
- _____. **Ventilation et chauffage**. S.I. : Productions Interface, 1987. (VHS et Beta - ca. 70 min.)
- AV
TH
2281
M3
1993
- McKnew, David. **Chimney Care & Safety Tips**. Produced by High Sierra Productions. Port Orchard, WA: Dave's Chimney Sweep, c1993. (VHS - ca. 32 min.)
- AV
TH
7684
A6H53
- Ontario New Home Warranty Program. **High-Rise Residential Ventilation: The Better Way**. Highrise Series; H.R. 5.0. North York, Ont.: The Program, n.d. (VHS - ca. 23 min.)
- AV
TH
7684
D9R498
1993
- Ontario New Home Warranty Program. **Residential Ventilation Requirements in the Ontario Building Code**. Lowrise Series; L.R.: 6.0. 2nd ed. North York, Ont.: The Program, c1993. (VHS - ca. 12 min.)
- AV**
TH
7684
D9
A3613
1989
- Paiement, Benoit et Rochefort, Anne. **Bien étanchéiser sa maison**. Une maison en forme. S.I. : Entreprises Jon Eakes inc. en fiducie, c1989. (VHS et Beta - ca. 50 min.)
- AV**
TH
7437
W6613
1987
- _____. **Le Chauffage au bois**. S.I. : Entreprises Jon Eakes inc. en fiducie, 1989. (VHS et Beta - ca. 63 min.)
- AV**
TH
7684
D9
I57213
1989
- _____. **Choix et installation de systèmes de ventilation**. Produit par Interface Renovation. S.I. : Entreprises Jon Eakes inc. en fiducie, c1989. (VHS et Beta - ca. 50 min.)
- AV*
TH
7684
D9L6813
- Société canadienne d'hypothèques et de logement. **Ventilation dans les logements peu élevés**. Comment se conformer aux exigences de ventilation des bâtiments résidentiels du Code national du bâtiment 1990. Série vidéo SCHL. Ottawa : SCHL c1991. (VHS - ca. 22 min.)

AV
RA
1247
C17W76
1991

Wrobel, M. **Carbon Monoxide In Your Home: A Homeowners Guide.** Working with Natural Gas; program 3. Produced by: Operations Training Department of Union Gas. Narrators: Michael Lapointe, Manny Wrobel. S.I.: Union Gas, c1991. (VHS - ca. 53 min.)

HOME ACCIDENTS ACCIDENTS À LA MAISON

AV
TX
150
S56
1992

Short, Michael. **Home Safe.** Produced in conjunction with the Canadian Red Cross Society. Thornhill, Ont.: Stay-Com Productions, c1992. (VHS - ca. 50 min.)

HOMELESS / SANS-ABRI

AV
HV
4510
T6F32

Face Off. With Judy Rebick, Claire Hoy. Guests: Allan Sparrow, Gerrard Kennedy. Aired on Sept. 4, 1996. Toronto: Canadian Broadcasting Corporation, 1996. (VHS - ca. 18 min.)

AV
HV
4510
T6F56
1995

A Fine Line. Produced by Hostel Outreach Program in co-operation with Community Resources Consultants of Toronto ... et al. Directed and edited by Lawrence J. (Ben) Caza. Toronto: Hostel Outreach Program, c1995. (VHS - ca. 38 min.).

"A Fine Line" is a realistic, sensitive and captivating look at six clients of the Hostel Outreach Program (HOP) who, because of mental illness, experienced homelessness and despair. It is a frank look at how anyone can lose their job, their family and friends and end up living on the street. Throughout the video, these six clients, in addition to being employed as crew describe their experiences of becoming homeless and regaining stability.

AV
HD
7287.96
D44M84
1987

Mulgan, Felicity. **Shelter for the Homeless: Building for Change.** Toronto: Rooftops Canada Foundation, c1987. (VHS - ca. 16 min.)

AV
HV
4493
S56

Show Some Respect. "Housing Awareness Day Video." Hamilton, Ont.: Social Housing and Access Committee, 1995? (VHS - ca. 7 min.)

AV Social Housing and Access Committee (Hamilton - Wentworth, Ont.) **Home Sweet**
 HV **Home.** Housing Awareness Day Video. Hamilton, Ont.: The Committee, 1995?
 4510 (VHS - ca. 6 min.)
 H3H65

HOUSE BUYING / HABITATIONS - ACHAT

AV **Homebuying Secrets and Insider Tips: How to Avoid Costly Mistakes When**
 HD **You Buy a Home.** Richmond, VA: QuestOne, c1994. (VHS - ca. 58 min.)
 1379
 H647
 1994

AV Knox, David S. **House Hunting: Everything You've Ever Wanted To Know**
 HD **About Buying a Home.** A buyer's guide to finding a home in today's market.
 1379 Minneapolis, MN: David Knox Seminars, c1993. (VHS - ca. 21 min.)
 K5854
 1993

HOUSE CONSTRUCTION HABITATIONS - CONSTRUCTION

AV American Iron and Steel Institute. **Build it with Steel: Framing with Steel: An Early**
 TH **Transition.** Washington, D.C.: The Institute, n.d. (VHS - ca. 20 min.)
 1611
 B839

AV _____ . **Build It with Steel: Steel in Residential Construction.**
 TH Washington, D.C.: American Iron and Steel Institute, 1992. (VHS - ca. 12 min.)
 1611
 B84

AV Barron, Teddi. **Cure for the Common Callback.** Keys to a performance-built new
 TH house for builders and buyers. Building for performance. Produced for the Cold
 7684 Climate Housing Center, University of Minnesota by Creativision Film & TV. St.
 D9B37 Paul, MN: Minnesota Extension Service, University of Minnesota, c1991. (VHS -
 ca. 17 min.)

AV** Canada Mortgage and Housing Corporation. **Avoiding Wood-Frame Construction**
 TH **Problems.** CMHC Video Series. Ottawa: CMHC, c1994. (VHS - ca. 23 min.)
 2301
 A96
 1994

- AV*
HD
9715
C32F5313
1993
- Cinquante ans d'innovation dans l'habitation au Canada.** Série vidéo SCHL.
Une production de la Société canadienne d'hypothèques et de logement, Énergie Mines et Ressources Canada avec la collaboration de l'Association canadienne des constructeurs d'habitations... et al. Réalisateur : ForeRunner Communications. Ottawa : SCHL, c1993. (VHS - ca. 9 min.)
- AV
TH
8139
D47
1996
- Desormeaux, Laurier. **The Art of Taping Drywall.** Morewood, Ont.: Laurier Desormeaux Drywall, c1996. (VHS - ca. 45 min.)
- AV
TH
4818
S77E82
1994
- Escott, Carol and Kemble, Steve. **How to Build Your Elegant Home with Straw Bales.** Bisbee, AZ: Sustainable Systems Support, c1994. (VHS - ca. 90 min.)
- AV*
HD
9715
C32F53
1993
- Fifty Years of Innovation in Canadian Housing.** CMHC Video Series. A production of Canada Mortgage and Housing Corporation, Energy Mines and Resources Canada with the assistance of Canadian Home Builders' Association ... et al. Ottawa: CMHC, c1993. (VHS - ca. 9 min.)
- AV
TH
2311
H38
1992
- Haun, Larry. **Framing Floors & Stairs.** Fine Homebuilding Video Workshop. Newton, Conn.: Taunton Press, c1992. (VHS -- 60 min.)
- AV
TH
2391
H38
1992
- _____. **Framing Roofs.** Fine Homebuilding Video Workshop. Newton, Conn.: Taunton Press, c1992. (VHS - ca. 55 min.)
- AV
TH
2301
H378
1992
- _____. **Framing Walls.** Fine Homebuilding Video Workshop. Newton, Conn.: Taunton Press, c1992. (VHS - ca. 70 min.)
- AV
TH
4811.5
H49
1994
- Hey!: They're Building a New House.** London, Ont.: A-V Discovery Ltd., c1994. (VHS - ca. 20 min.)

- AV Johnson, Dean. **Contracting a Home**. Hometime. Eden Prairie, Minn.: Hometime,
TH 1989. (VHS - ca. 180 min.) 2 videocassettes
4815
C67
1989
2 pts.
- AV _____ **Framing**. Hometime. Eden Prairie, Minn.: Hometime, 1990. (VHS -
TH ca. 70 min.)
2301
F72
1990
- AV Johnson, Dean and Liebler, Joanne. **Home of the Future**. Chaska, Minn.:
TH Hometime, 1991. (VHS - ca. 125 min.)
4811
H675
1991
- AV National Association of Home Builders (U.S.) **Safety Doesn't Happen by Chance**.
TH Washington, D.C.: NAHB, 1993. (VHS - ca. 12 min.) + booklet.
443
S23
1993
- AV Ontario New Home Warranty Program. **Framing**. A Construction Practice Video.
TH Produced by Chapman Productions. Toronto: ONHWP, c1989. (VHS - ca. 26
2301 min.)
F719
1989
- AV Ontario Real Estate Association. **House Construction, From the Ground Up**.
TH Produced by Exclusive Communications. Don Mills, Ont.: The Association,
4811 1990. (VHS - 15 min.)
H683
1990
- AV Pechstein, Christina. **The Home of the Future Today**. Melbourne, FL: American
TH Ingenuity Inc., c1993. (VHS - ca. 20 min.)
4819
P7P42
1993
Illustrates the American Ingenuity concept of dome construction and dome living.
Describes kit options and the advantages of a dome over conventional houses or
wooden domes.
- AV Portland Cement Association. **Building Concrete Homes with Insulating**
TH **Concrete Forms**. Skokie, Ill.: The Association, c1996. (VHS - ca. 30 min.)
4818
C6B84
1996

- AV
TH
4812
R47
The Resource Conservation House: Building a Sustainable Future. Produced by NAHB Media Communications. Upper Marlboro, MD: NAHB Research Center, 1993. (VHS - ca. 25 min.)
- AV
TH
4818
A3R49
1994
Rezvani, Morteza; Weisman, David; and Alsayyad, Nezar. **At Home with Mother Earth.** S.I.: International Association for the Study of Traditional Environments in association with Feat of Clay, c1994. (VHS - ca. 40 min.)
Covers earth construction and Adobe building techniques.
- AV**
TH
2301
A9613
1994
Société canadienne d'hypothèques et de logement. **Éviter les problèmes reliés à l'ossature de bois.** Série vidéo SCHL. Ottawa : SCHL, c1994. (VHS - ca. 23 min.)
- AV
TH
4818
S77S788
1994
Straw Bale Construction: Beautiful Sustainable Buildings. Ship Harbour, N.S.: Straw House Herbals, c1994. (VHS - ca. 21 min.)
- TH
4818
S77
S79
1992
Straw Bale Construction: The Elegant Solution. Bisbee, Ariz.: Sustainable Systems Support, c1992. (VHS - ca. 20 min.)

HOUSE SELLING / HABITATIONS - VENTE

- AV
HD
1379
D73
1991
Dress Your House for Success: A Guide to Selling Your House for the Best Price in the Least Amount of Time. Pesenters: Steve Madison, Nancy Coleman. Minneapolis: BCW Corporation, c1991. (VHS - 17 min.)
- AV
HD
1379
H69
1994
How to Sell Your Own Home. South Burlington, VT: Picket Fence Productions, c1994. (VHS - ca. 68 min.)
Includes a "Sales Agreement and Deposit Receipt" in print format.

AV Knox, David S. **Expired Listing: Why Your Home Hasn't Sold and What To do**
 HD **About It.** Minneapolis, Minn.: David Knox Seminars, c1992. (VHS - ca. 20 min.)
 1379
 K585
 1992

AV _____ **Pricing Your Home to Sell: A Homeowners Guide to Selling a**
 HD **Home for the Most Money in the Shortest Time.** Eden Prairie, Minn.: David
 1379 Knox Seminars, c1990. (VHS - ca. 23 min.) + booklet
 K59
 1990

AV _____ **Selling by Owner: A Complete Guide to Marketing and Selling**
 HD **Your Own Home.** Minneapolis, Minn.: David Knox Seminars, c1992. (VHS - ca.
 1379 26 min.)
 K593
 1992

AV _____ **Your Open House: How You and Your Real Estate Agent Make it a**
 HD **Success.** Minneapolis, Minn. : David Knox Seminars, c1992. (VHS - ca. 22
 1379 min.)
 K594
 1992

HOUSING / LOGEMENT

HOUSING: GENERAL LOGEMENT: GÉNÉRALE

AV Habitat for Humanity. **The Excitement is Building!** Americus, Ga.: Habitat for
 HD Humanity, n.d. (VHS - ca. 20 min.)
 7287.96
 U6E92

AV Habitat for Humanity. **Miracle on the Border.** The story of the 1990 San
 HD Diego/Tijuana Carter work project. Produced by Life Productions. Americus, Ga.:
 7287.96 Habitat for Humanity, 1991. (VHS - ca. 18 min.)
 M62T55

AV Merriam, Dwight H. **Inclusionary Housing Programs.** Chicago: Planners Training
 KF Service, American Planning Association, 1989. (VHS - ca. 90 min.)
 5698
 M47
 1989

- AV
HD
7305
T6R32
1988
- Ontario. Housing Conservation Unit. **The Race Is On: Community Responses to Our Housing Challenge**. Toronto: Municipality of Metropolitan Toronto, Community Services Dept. and Planning Dept., 1988. (VHS - ca. 30 min.)
- AV*
HD
7305
A3P62
1994
- A Place To Call Home: A Profile of Canada's Housing System = Un toit soi : un profil du système de logement canadien**. CMHC Video Series = Série vidéo SCHL. Produced by Carleton Productions Inc. = Produit par Carleton Productions Inc. Ottawa: Canada Mortgage and Housing Corporation = Société canadienne d'hypothèques et de logement, c1994. (VHS - ca. 28 min.)
- AV
HD
7287.96
U6W3
- United States. Dept. of Housing and Urban Development. **Waging War on Poverty: Homeownership and Opportunity for People Everywhere: HUD HOPE Program**. Washington, D.C.: The Dept., 1992. (VHS - ca. 22 min.) + booklet
- HOUSING: AFFORDABLE HOUSING
LOGEMENT: LOGEMENT ABORDABLE**
- AV
NA
7115
L57
- The Little House that Could**. Winchester, Va.: One Design Inc., 1994. (VHS - ca. 30 min.)
- AV
HD
7305
P23A33
- Peel (Ont.: Regional Municipality) **Affordable Housing: Living Space for Everyone**. Created by the Region of Peel Housing Opportunity Centre, Affordable Housing Education Committee. Brampton, Ont.: Region of Peel, 1994. (VHS - ca. 17 min.)
- AV
HD
7287
A34
- _____. **Affordable Housing Vignette**. Produced by Caper Film & Video. Peel, Ont.: Region of Peel, 1994? (VHS - ca. 1 min.)
- AV
KF
5740
N47
1990
- Netter, Edith M. **Regulations and Affordable Housing**. Chicago: Planners Training Service, American Institute of Certified Planners, 1990. (VHS - ca. 58 min.) + accompanying papers

- AV
HD
7293
A64
- Urban Land Institute. **Affordable Housing: Restoring the Dream: An Introduction to Cost Savings in Land Development.** A presentation of Urban Land Institute, National Association of Home Builders, in cooperation with American Planning Association, U.S. Conference of Mayors, Council of State Community Affairs Agencies. A production of NAHB Land Use and Development Services and ULI Low and Moderate Income Housing Task Force. Washington, D.C.: ULI, n.d. (VHS - ca. 15 min.)

HOUSING: CO-OPERATIVE HOUSING LOGEMENT: LOGEMENT COOPÉRATIF

- AV*
HD
7287.72
C32B76
1983
- Columbia Housing Advisory Association and the Cooperative Housing Foundation of Canada. **Not Just a Place to Live: A Story of Four Coops.** CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, c1983. (VHS and Beta - 25 min.)

- AV*
HD
7287.72
C32
B7613
1983
- _____. **Plus qu'un simple chez-soi : l'histoire de quatre coopératives.** Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1983. (VHS et Beta - 25 min.)

- AV
HD
7287.96
D4415
1990
- Cooperative Housing Foundation (U.S.) **In Their Own Hands: The Cooperative Housing Foundation at Work.** Produced by York Associates. Washington, D.C.: The Foundation, c1990. (VHS - ca. 15 min.)

- AV*
HD
7287.72
C32M63
1984
- Eglinton, Judith. **Back to School: A Film on Housing Cooperatives in Montreal Featuring a Unique Project "Le retour à l'école".** CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, 1984. (VHS and Beta - 29 min.)

- AV*
HD
7287.72
C32
M6313
- _____. **Le retour à l'école.** Série vidéo SCHL. Ottawa: Société canadienne d'hypothèques et de logement, 1984. (VHS et Beta - 29 min.)

- AV
HD
7287.72
C3M84
1987
- Mully, George. **Home Sweet Home = Il fait si bon.** Production: GMAV, ltée. Ottawa: Cooperative Housing Foundation of Canada = Fondation de l'habitation coopérative du Canada, c1989. (VHS - ca. 18 min.)

HOUSING: HIGH DENSITY HOUSING

LOGEMENT: HABITATIONS A FORTE DENSITÉ

AV Urban Land Institute. **Density by Design: Concepts, Concerns and Challenges.**
 NA Produced by HR Productions. Washington, D.C.: ULI, 1990. (VHS - ca. 26 min.)
 9051.5
 D46
 1990

AV _____ **Nottingham Z-lot Residential, Fairfax County, Va.** Washington,
 NA D.C.: Urban Land Institute, c1989. (VHS - ca. 15 min.)
 9051.5
 N67
 1989

AV _____ **Ocean Pointe, Huntington Beach California High Density**
 NA **Detached Residential.** Producer: Reba Immergut. Washington, D.C.: ULI,
 9051.5 c1990. (VHS - ca. 15 min.)
 025
 1990

AV _____ **Straw Hill, Manchester NH.** Washington, D.C.: Urban Land Institute,
 NA c1987. (VHS - ca. 9 min.)
 9051.4
 S77
 1987

HOUSING: HOME WARRANTY

LOGEMENT: GARANTIE (VENTE) - LOGEMENT

AV Alberta New Home Warranty Program. **Peace of Mind Buying.** Calgary: Alberta
 HD New Home Warranty Program, c1993. (VHS - ca. 8 min.)
 7305
 A56A42
 1993

AV _____ **Taking Possession of Your New Home.** Calgary: New Home
 HD Warranty Program, c1994. (VHS - ca. 8 min.)
 7305
 A56T34
 1994

This video deals with the pre-occupancy inspection process: the builder's warranty obligations; the role of the Alberta New Home Warranty Program in resolving disputes; and the homeowners responsibilities and methods of communicating effectively with the builder.

AV _____ **What's in it for You? "A builder's point of view on the Alberta New Home Warranty Program"**. Calgary: New Home Warranty Program, c1993.
 HD (VHS - ca. 11 min.)
 7305
 A56W49
 1993

AV New Home Warranty Program of British Columbia and the Yukon. **New Home**
 HD **Warranty**. S.I.: The Program, c1992. (VHS - ca. 12 min.)
 7305
 B7N48
 1992

AV Ontario New Home Warranty Program. **What Every Home Builder Should Know**.
 KE North York, Ont.: The Program, n.d. (VHS - ca. 15 min.)
 0923
 W45

AV _____ **What Every New Condominium Buyer Should Know**. North York,
 HD Ont.: The Program, n.d. (VHS - ca. 15 min.)
 1379
 W4

AV _____ **What Every New Home Buyer Should Know**. North York, Ont.:
 HD The Program, n.d. (VHS)
 1379
 W42

HOUSING: HOUSING AND HEALTH LOGEMENT: LOGEMENT ET SANTÉ

AV Bower, John and Lynn. **Your House, Your Health: A Non-toxic Building Guide**.
 TH Unionville, IN.: Healthy Housing Institute, c1992. (VHS - ca. 28 min.)
 4811
 B68
 1992

AV* Canada Mortgage and Housing Corporation. **Lynette Jennings Home**. Ottawa:
 HD CMHC, c1993. (VHS - ca. 17 min.)
 7287.5
 L96
 1993

AV**
TD
883.1
T49
1995

_____. **This Clean House**. Ottawa: Canada Mortgage and Housing Corporation, c1995. (VHS - ca. 27 min.)

AV
RA
770.5
G73
1993

Green, Dale. **Creating a Healthy Home**. Ventura, CA: Midway Productions, c1993. (VHS - ca. 23 min.)

Provides solutions for making the house toxic free and safe. Contains recipes for environmentally friendly cleaning products.

AV**
TD
883.1
T4913
1995

Société canadienne d'hypothèques et de logement. **Une Maison plus saine**. Ottawa : SCHL , c1995. (VHS - ca. 27 min.)

HOUSING: HOUSING CONVERSION LOGEMENT: CONVERSION D'HABITATION

AV**
HD
7288.85
C3M32
1989

Canada Mortgage and Housing Corporation. Public Affairs Centre. **The Made-To-Convert House**. CMHC Video Series. Ottawa: CMHC, Public Affairs Centre, 1989. (VHS and Beta - 12 min.)

AV**
HD
7288.85
C3
M3213

Société canadienne d'hypothèques et de logement. **Le logement polyvalent**. Série vidéo SCHL. Ottawa : SCHL, 1989. (VHS et Beta - 12 min.)

HOUSING: HOUSING INSPECTION LOGEMENT: HABITATIONS - INSPECTION

AV
TH
439
B37
1991

Barron, Teddi. **Shopping for a Performance-Built House: Test Drive Before You Buy**. Building for Performance. Produced for the Cold Climate Housing Center, University of Minnesota by Creativision Film & TV. St. Paul, MN: Minnesota Extension Service, University of Minnesota, c1991. (VHS - ca. 27 min.)

AV**
TH
4817.5
I57
Canada Mortgage and Housing Corporation. **Inspecting Your Home.** CMHC Video Series. Ottawa, CMHC, 199-. (VHS - 28 min.)

AV**
TH
4817.5
I5713
Société canadienne d'hypothèques et de logement. **L'inspection de votre maison.** Série vidéo SCHL. Ottawa: SCHL, 199-. (VHS - ca. 30 min.)

AV
TH
4817
H654
1988
Sunset Video. **Home Inspection.** Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 32 min.) + 1 guidebook (21 p.)

HOUSING: MANUFACTURED HOUSING LOGEMENT: HABITATION PRÉFABRIQUÉE

AV
TH
4819
P7H66
1991
Building Systems Councils. **Housing America, Housing the World.** Washington, D.C.: Building Systems Council, National Association of Home Builders, c1991. (VHS - ca. 8 min.)

AV*
TH
4819
P7A33
Canada Mortgage and Housing Corporation. **Affordable Forms of Manufactured Housing.** CMHC video series. Produced by: Bairstow & Associates Consulting Limited and Gartshore & Associates. Ottawa: CMHC, 198-. (VHS - ca. 15 min.)

AV
TH
4819
P7C58
1992
Canadian Manufactured Housing Institute. **Come In From the Cold, the Wet, the Miserable, the Uncertain, the Costly.** Produced by Rollframe Productions Ltd. Ottawa: CMHI, c1992. (VHS - ca. 13 min.)

HOUSING: PUBLIC HOUSING LOGEMENT: LOGEMENT SOCIAL

AV**
HD
7288.78
C3C384
1992
Canada Mortgage and Housing Corporation. **Caring Communities: Tenant Associations That Work.** CMHC Video Series. Ottawa: CMHC, 1992. (VHS - ca. 20 min.)

- AV**
HD
7288.78
C32T684
1993
- _____. **Together We're Making a Difference.** CMHC Video Series.
Produced by Carleton Productions Inc. for Canada Mortgage and Housing Corporation and the Metropolitan Toronto Housing Authority. Ottawa: CMHC, c1993. (VHS - ca. 22 min.)
- AV
HD
7288.78
U5H08
1994
- HUD: America's Slumlord.** Produced by Kurtis Productions, Ltd. in association with Arts & Entertainment Networks. South Burlington, VT: A & E Home Video, c1994. (VHS - ca. 47 min.)
- AV
HD
7288.78
U5P764
- National Association of Housing and Redevelopment Officials. **Programs and Opportunities: NAHRO's Housing and Community Development Public Relations Video.** Produced by PMVP Corporate Video. Washington, D.C.: NAHRO, n.d. (VHS - ca. 12 min.)
- AV
HD
7288.78
U5R455
- National Center for Neighborhood Enterprise. **Resident Management: Accepting the Challenge.** Produced by John J. Prescott and Associates Inc. Washington, D.C.: The Center, 1990? (VHS - ca. 30 min.)
- AV
HD
7288.78
U5S67
- _____. **The Story of Resident Management.** Produced by Jack Prescott and Associates Inc. Washington, D.C.: National Center for Neighborhood Enterprise, 1990? (VHS - ca. 30 min.)
- AV**
HD
7288.78
C3C38413
1992
- Société canadienne d'hypothèques et de logement. **Des collectivités qui ont du coeur: des associations de locataires efficaces.** Ottawa: SCHL, 1992. (VHS - ca. 20 min.)
- AV**
HD
7288.78
C32T68413
1993
- _____. **Ensemble, on fait la différence.** Série vidéo SCHL. Produit par Carleton Productions Inc. pour la Société canadienne d'hypothèques et de logement et la Commission de logement de la communauté urbaine de Toronto. Ottawa: SCHL, c1993. (VHS - ca. 22 min.)
- AV
HD
7288.78
U5C65
- United States. Dept. of Housing and Urban Development. **Comprehensive Grant Program.** Produced by Applied Science Associates, Inc. through the U.S. Office of Personnel Management. Washington, D.C.: The Dept., 1991. (VHS - ca. 49 min.) 2 videocassettes
- Video 1 Developing a Successful Plan
Video 2 HUD Review and Monitoring

AV
HD
7288.78
U5T46

United States. Dept. of Housing and Urban Development. Office of Inspector General. **Tenant Integrity**. Produced by Video & Teleconference Division, U.S. Dept. of Agriculture. Washington, D.C.: The Office, 1988. (VHS - 19:47 min.)

AV
HD
7287.96
U6H05
1991

United States. Dept. of Housing and Urban Development. Office of Public and Indian Housing. **HOPE - 1: The HOPE Homeownership Program**. Washington, D.C.: The Office, 1991. (VHS - ca 31 min.)

A video-tape discussion of HOPE - 1, a program of empowerment through home ownership for residents of public and Indian housing. Presented by Mike Janis, David Caprara, Joseph G. Schiff, and Robert Dalzell.

HOUSING: RESIDENTIAL DEVELOPMENT LOGEMENT: AMÉNAGEMENT RÉSIDENTIEL

AV
NA
6218
P74
1989

Urban Land Institute. **Princeton Forrestal Village: Mixed Use Suburban Town Center, Plainsboro, NJ**. Washington, D.C.: The Institute, c1989. (VHS - ca. 16 min.)

AV
HT
177
P8R58
1989

_____. **Riverplace, Portland, Oregon, Waterfront Multi-use Residential**. Washington, D.C.: Urban Land Institute, c1989. (VHS - ca. 18 min.)

HOUSING: RESIDENTIAL REHABILITATION/ LOGEMENT: REMISE EN ÉTAT DES LOGEMENTS

AV**
TH
4816
E35

Canada Mortgage and Housing Corporation. **Effective Client Relations**. CMHC Video Series. Ottawa: CMHC, 1990. (VHS - ca. 20 min.)

AV
TH
4817
D44
1992

DeJulio, Beverly. **You Can Fix It!** Chicago: Premiere Media Productions, c1992. (VHS - ca. 114 min.)

- AV
TH
4817
D6
1995
- Do-it-Without-Him!: Home Maintenance for Women.** Looking At Your Home Educational Series; v.2. Hosts: Don Booth & Mitch Kuffa. Rochester, MI: Educational Services Corp., c1995. (VHS - ca. 56 min.)
- AV*
TH
4817
D66
- Don't Move - Improve!** CMHC Tips, Shows no. 14-26. CMHC Video Series. Presented by Rosemary Spencer. Ottawa: Canada Mortgage and Housing Corporation, 1993. (VHS - ca. 19 min.)
- AV
TH
4817
C64
1988
- Johnson, Dean. **Common Home Repairs.** Hometime. Eden Prairie, Minn.: Hometime, c1988. (VHS - ca. 85 min.)
- AV
TH
4816
F76
- Ontario. Housing Conservation Unit and Elizabeth Randall & Associates. **From Inspiration to Renovation.** Toronto: Cineservice Ltd., 1987? (VHS - ca. 21 min.)
- AV
TH
4816
P43
1991
- Phelan, Kathleen. **Dream House Nightmare: Your Home Construction Survival Guide** with Jerry Fulks; written, produced and directed by Kathleen Phelan. S.I.: Jerry Fulks & Co. Inc.; Seattle: distributed by Wehman Video, c1991. (VHS - 28 min.)
- Points out the pitfalls of the remodeling process and helps improve communication between clients and contractor with clear, specific definitions of terminology and an overview of the issues.
- AV
TH
4816
R458
1989
- REIC Ltd. **Renovating: The Inside Story.** Produced by ForeRunner Communications Ltd. for TVOntario. Writer/Consultant: REIC Ltd. Willowdale, Ont.: ForeRunner Communications, c1989. (VHS - ca. 120 min.)
- AV**
TH
4816
E3513
1991
- Société canadienne d'hypothèques et de logement. **Pour les relations efficaces avec ses clients.** Série vidéo SCHL. Ottawa : SCHL, 1990. (VHS et Beta - ca. 20 min.)
- AV
TH
4817
H657
1988
- Sunset Video. **Home Repair: How To Do It Step-by-Step.** Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 56 min.) + 1 guidebook (43 p.)

HOUSING: SMART HOUSES

LOGEMENT: MAISON INFORMATISÉE

AV* Canada Mortgage and Housing Corporation. **Smart House**. Ottawa: CMHC, 199-.
 TH (VHS and Beta - ca. 10 min.)
 4812
 S6

AV Canadian Automated Buildings Association. **Home & Building Automation**
 TH **Technologies Seminars**, August 19th, 1992, Vancouver, B.C. Ottawa: CABA,
 4812 1992. 5 videocassettes (VHS - ca. 371 min.)
 C01
 1992

AV **Huis van de toekomst**. Rotterdam: Chriet Titulaer Produkties, c1992. (VHS - ca.
 TH 13 min.) + booklet.
 4812
 H84
 1992

AV Rhodes, Mike. **Energy Convenience and Home Automation**. Produced by:
 TH Students in the Applied Communication Program at Camosun College. Victoria,
 4812 B.C.: Horizon Technologies, c1994. (VHS - ca. 23 min.)
 R49
 1994

AV* Société canadienne d'hypothèques et de logement. **Smart House. Français**.
 TH Ottawa: SCHL, 1990. (VHS et Beta - ca. 10 min.)
 4812
 S613

HOUSING: SOLAR HOUSES

LOGEMENT: MAISONS SOLAIRES

AV Henderson, Shawna. **Passive Solar Home Design**. Halifax: Nova Scotia Dept. of
 TH Natural Resources, 199? (VHS - ca. 20 min.)
 7414
 H463

HUMOUR IN BUSINESS / HUMOUR DANS LES AFFAIRES

AV
BF
575
S75H85
1990

Humor, Risk & Change. "With C.W. Metcalf". Des Moines: American Media Incorporated; Toronto: Distributed in Canada by International Tele-film, c1990. (VHS - ca. 60 min.) + training guide

AV
HF
5548.8
S97
1994

Sutton, Helen. **What's So Funny About Work?: How to Bring Humor to the Workplace.** Boulder, Colo.: CareerTrack, c1994. (VHS - ca. 1 hr. 10 min.)

INFORMATION SOCIETY / SOCIÉTÉ INFORMATISÉE

AV
HM
221
D78
1991

Drucker, Peter F. **Facing the Challenge: Peter Drucker in Conversation with Warren Bennis.** BBC Training Videos. London: BBC Enterprises, c1991. (VHS) 2 videocassettes + training notes

INFORMATION TECHNOLOGY TECHNOLOGIE DE L'INFORMATION

AV
HD
30.2
C37
1989

Cash, James I. and McFarlan, F. Warren. **Competing Through Information Technology.** Harvard Business School Video Series. Boston, Mass.: Nathan/Tyler, c1989. (VHS - 90 min.)

INSULATION / ISOLATION THERMIQUE

AV
TH
1715
B365
1991

Barron, Teddi. **A Guide to Envelope Design; How to Seal Air Barrier Penetrations in Walls and Ceilings; How to Install an Air Barrier and Insulation at the Rim Joist; How to Install Insulation and Ventilation at the Raised Heel Truss.** Building for Performance series. St. Paul, MN: Minnesota Extension Services, University of Minnesota, c1991. (VHS - ca. 39 min.)

- AV** Champlain Productions. **Principes de base en isolation.** Une maison en forme.
TH Renovation zone. S.I.: Champlain Productions, 1988. (VHS et Beta - 60 min.)
1715
B3713
1988
- AV** _____ **Special Insulation Projects.** S.I.: Champlain Productions, 1987.
TH (VHS and Beta - ca. 60 min.)
1715
S75
1987
- AV Eakes, Jon. **DMB & B Dow Chemical Styrofoam SM: Easy to Install - Jon Eakes**
TH **Shows How.** S.I.: Dow Chemical Canada, n.d. (VHS - ca. 50 min.)
1715
D05
- AV _____ **Styrofoam SM: Il est facile à installer - Jon Eakes vous montre**
TH **comment.** S.I.: Dow Chemical Canada, n.d. (VHS - ca. 50 min.)
1715
D0513
- AV** Eakes, Jon and Robinson, Brigitte. **Basic Insulation Projects.** From House to
TH Home. Renovation Zone. S.I.: Champlain Productions, 1987. (VHS and Beta -
1715 60 min.)
S7513
1987
- AV** Eakes, Jon; Robinson, Brigitte; et Handysides, Kim. **Projets spécifiques**
TH **d'isolation.** S.I.: Champlain Productions, 1987. (VHS et Beta - ca. 60 min.)
1715
S7513
1987
- AV Johnson, Dean. **Weatherization & Insulation.** Hometime. Eden Prairie, Minn.:
TH Hometime, c1987. (VHS - ca. 60 min.)
1715
W42
1987
- AV North American Insulation Manufacturers Association. **Work Smart with Fiber**
TH **Glass, Rock Wool and Slag Wool Insulation.** Alexandria, VA: The Association,
1715 c1993. (VHS - ca. 11 min.)
W67
1993
- Reviews benefits of fiber glass, rock and slag wool insulation products; provides information on current health and safety aspects; reviews product label and MSDS information; provides work smart product handling recommendations".

AV
TH
1715
I59
1988

Sunset Video. **Insulation & Weatherstripping**. Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 56 min.) + 1 guidebook (38 p.)

INTERNET

AV
HF
6146
I58S77
1995

Strangelove, Michael and Bosley, Aneurin. **How To Advertise on the Internet**. A Cinefocus Canada Production. Ottawa: Strangelove Internet Enterprises, c1995. (VHS - ca. 38 min.)

INTERVIEWING / ENTREVUES

AV
HF
5549.5
I6G72
1989
3 pts.

Gratus, Jack. **Successful Interviewing**. BBC Training Videos. London: BBC Enterprises, 1989. (VHS) 3 videocassettes.

Video 1 The Right Fit
Video 2 Nobody's Perfect
Video 3 The Tough Ones

AV
HD
5549.5
L3H62
1990

Hodson, Phillip. **Tough Interviews**. London: Melrose Films, c1990. (VHS - ca. 20 min.)

AV
PN
1992.8
I6805
1986

Watts, Harris. **On Camera**. The BBC Production Course. London: Education and Training Division of BBC Enterprises Ltd., 1986. (VHS)

KITCHEN CABINETS / ARMOIRE DE CUISINE

AV
TT
197
C2
1991

Johnson, Dean. **Cabinets**. Hometime. Eden Prairie, Minn.: Hometime, c1991. (VHS - ca. 55 min.)

AV Law, Tom. **Installing Kitchen Cabinets & Countertops**. Fine Homebuilding Video
 TT Workshop. Newton, CT: Taunton Press, c1990. (VHS - ca. 45 min.)
 197.5
 K57L38
 1990

AV Levine, Paul. **Making Kitchen Cabinets**. Fine Homebuilding Video Workshop.
 TT Newton, CT.: Taunton Press, c1988. (VHS - ca. 60 min.)
 197.5
 K57
 L482
 1988

KITCHENS / CUISINES

AV Johnson, Dean. **Kitchens**. Hometime. Eden Prairie, Minn.: Hometime, c1990. (VHS
 TX - ca. 60 min.)
 653
 K57
 1990

AV Sunset Video. **Kitchen Remodeling: How to Do It Step-by-Step**. Home
 TH Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 51
 4816.3 min.) + 1 guidebook (32p.)
 K58K58
 1988

LANDSCAPING / AMÉNAGEMENT DU PAYSAGE

AV Johnson, Dean. **Landscaping**. Hometime. Eden Prairie, Minn.: Hometime, c1987.
 SB (VHS - ca. 50 min.)
 473
 L37
 1987

LEADERSHIP

AV Batten, Joe D. **Tough-Minded Leadership**. New York: AMACOM, c1989. (VHS -
 HD ca. 42 min.)
 57.7
 T68
 1989

- AV Cathcart, Jim. **Winning with People: Motivating, Directing, Leading: The Basics**
 HD **of Winning with People**. Park Ridge, Ill.: Video Education Network, c1986. (VHS
 57.7 - ca. 30 min.)
 C37
 1986
- AV Dellinger, Susan. **Management & Leadership: Skills for Women**. Boulder, Colo.:
 HD CareerTrack Publications, 1991. (VHS - 90 min. each) 3 videocassettes
 6054.3
 D44 Video 1 Leadership
 1991 Video 2 Management
 no. 1-3 Video 3 Women Executives
- AV **High Impact Leadership: How to Be More Than a Manager**. Presenter: Mark
 HD Sanborn. Produced and directed by Jon Rees. Boulder, Colo.: CareerTrack
 57.7 Publications, c1990. (VHS) 3 videocassettes
 H53
 1990 Video 1 Motivation and Self-Mastery
 Video 2 Vision and Empowerment
 Video 3 Creativity and Courage
- AV Kotter, John P. **Leadership**. Fortune Magazine Video Seminars. Boston:
 HD Nathan/Tyler, c1990. (VHS - ca. 145 min.) 3 videocassettes + 1 sound recording
 57.7 (37 min.) + 1 facilitator's guide + 1 summary card + 6 viewer's guides.
 K668
 1990
- AV **Leadership for the Transformation**. Reporter: Lloyd Dobyns. Produced by CC-M
 HD Productions. The Deming Library; v. 20. S.I.: Wootten Productions Inc., c1991.
 62.15 (VHS - ca. 25 min.)
 D44
 no. 20
- AV **Profound Knowledge for Leadership**. Reporter: Lloyd Dobyns. Produced by CC-M
 HD Productions. The Deming Library; v. 19. S.I.: Wootten Productions Inc., c1991.
 62.15 (VHS - ca. 25 min.)
 D44
 no. 19
- AV Rice, John T. **Bringing Out the Leader in You**. Saranac Lake, N.Y.: American
 HD Management Association, c1990. (VHS - ca. 30 min.)
 57.7
 B74
 1990

AV Tagliaferri, Louis. **The Hunt for T-Rex**. Jacksonville Beach, FL: Talico Inc., c1994.
 HD (VHS - ca. 6 min.) + guide
 57.7
 T33
 1994

AV Toastmasters International. **Be Prepared to Lead: Applied Leadership Skills for**
 HD **Business Managers**. Toastmasters International Communications Series. San
 57.7 Francisco: Kantola Productions, c1991. (VHS - 27 min.)
 B4
 1991

AV Tracy, Brian. **Leadership: The Critical Difference**. Effective Manager Seminar
 HD Series. Successful Manager Seminar Series. Chicago: Nightingale-Conant,
 57.7 c1988. (VHS - ca. 62 min.) + 1 sound cassette + booklet in container
 T72
 1988

LIGHT & LIGHTING / ÉCLAIRAGE

AV Johnson, Dean. **Lighting**. Hometime. Eden Prairie, Minn.: Hometime, c1988. (VHS -
 TK ca. 60 min.)
 9921
 L53
 1988

AV Ott, John Nash. **The Effect of Artificial Light and other Environmental Factors on**
 QP **Human Health and Behavior**. Architectural Perspectives. Southfield, Mich.:
 82.2 Lawrence Technological University, c1989. (VHS - ca. 238 min.) 2
 L5086 videocassettes
 1989

MARKETING

AV Tracy, Brian. **Marketing Strategy for Fast Growth**. New ways to market, sell and
 HF distribute your product or service. Effective Manager Seminar Series. Successful
 5415 Management Seminar Series. Chicago: Nightingale-Conant, c1988. (VHS - ca. 60
 T72 min.) + 1 sound cassette + 1 booklet in container
 1988

MASONRY / MAÇONNERIE

- AV Ontario New Home Warranty Program. **Masonry Quality and Durability: A**
 TH **Construction Practice Video**. Lowrise Series. Produced by Chapman
 1301 Productions. North York, Ont.: The Program, 1990. (VHS - 17 min.)
 M37
 1990

MEETINGS / RÉUNIONS

- AV Brown, Rick and Timm, Paul. **How to Hold Successful Meetings: 30 Action Tips**
 HF **for Successful Meetings** with Paul Timm and Eileen Parkinson; written by Rick
 5734.5 Brown, Paul Timm. The 30 Minute Training Series. Chicago: Jack Wilson &
 B76 Associates, c1994. (VHS - ca. 30 min.) + booklet
 1994
- AV Cleese, John and Jay, Antony. **Meetings, Bloody Meetings**. London: Video Arts;
 AS Toronto: International Tele-Film (distributor), c1993. (VHS - ca. 35 min.) + 1
 6 briefcase booklet (36p.) + 1 discussion guide (36p.)
 C56
 1993 "A new version of the 1976 classic, featuring John Cleese as an inefficient
 chairperson who dreams he is being hauled up before a court for negligent conduct
 of meetings. The court finds him guilty and demonstrates how to run a successful,
 productive meeting".
- AV Fulginiti, Anthony J. **Getting the Most Out of Your Meetings**. Blackwood, N.J.:
 AS Communications Briefings: JFK Communications, c1993. (VHS - 15 min.)
 6
 F84
 1993
- AV **The Invisible Industry: A Report on the Meeting and Travel Industry**. Presenter:
 AS Charles Osgood. New York: National Audio Video, c1992. (VHS - ca. 57 min.)
 6
 I6
 1992
- AV Janner, Greville. **Impact at Meetings**. London: Melrose Films, c1990. (VHS - ca. 30
 HF min.)
 5718.22
 I46
 1990

- AV
HF
5734.5
R86
1991
- _____. **Running a Meeting with Greville Janner**. London: Melrose Film Productions, 1991. (VHS - ca. 30 min.) + booklet.
- AV
AS6
M32
1985
- Maddock, Brent and Eckhaus, Richard. **Meeting Robbers**. Markham, Ont.: Owen-Stewart Performance Resources Inc., 1985. (VHS - ca. 20 min.) + booklet.
- AV
AS
6
B4
1991
- Toastmasters International. **Be Prepared for Meetings: How to Lead Productive Business Meetings**. Toastmasters International Communications Series. San Francisco: Kantola Productions, c1991. (VHS - ca. 24 min.)
- AV
AS
6
T72
1988
- Tracy, Brian. **Managing Meetings That Get Results**. Successful Management Seminar Series. Effective Manager Seminar Series. Chicago: Nightingale-Conant, c1988. (VHS - ca. 58 min.) + 1 sound cassette + 1 booklet in container.
- "Learn how to conduct and participate in results-oriented business meetings that stay on track and contribute real value to your organization".

MOISTURE PROBLEMS HUMIDITÉ DANS LES CONSTRUCTIONS

- AV*
TH
9031
M635
1990
- Canada Mortgage and Housing Corporation. **Moisture Measurement in Wood Framing**. CMHC Video Series. Ottawa: CMHC, 1990. (VHS - ca. 15 min.)
- AV*
TH
9031
M63513
- Société canadienne d'hypothèques et de logement. **Mesure de l'humidité dans les charpantes**. Série vidéo SCHL. Ottawa: SCHL, 1990. (VHS - ca. 15 min.)

MORTGAGE-BACKED SECURITIES TITRES HYPOTHÉCAIRES

AV* Canada Mortgage and Housing Corporation. **NHA Mortgage-Backed Securities.**
 HG Produced by Steve Shaw Productions Inc. Ottawa: CMHC, c1992. (VHS - ca. 10
 4655 min.)
 N04
 1992

AV* Société canadienne d'hypothèques et de logement. **Titres hypothécaires LNH.**
 HG Produit par Steve Shaw Productions Inc. Ottawa: SCHL, c1992. (VHS - ca. 11
 4655 min.)
 N0413
 1992

MORTGAGES / HYPOTHÈQUES

AV* Canada Mortgage and Housing Corporation. **Mortgage Financing.** CMHC Video
 HG Series. Ottawa: CMHC, 1982. (VHS and Beta - 20 min.)
 2040.15
 M67
 1982

AV* _____ **Mortgage Financing Video.** Ottawa: Canada Mortgage and
 HD Housing Corporation, c1987. (VHS - ca. 23 min.)
 7305
 A4
 M67

AV* _____ **Risk Assessment and Market Analysis.** CMHC Video Series.
 HG Produced by Carleton Productions Inc. for the CMHC Underwriting Division and
 2040.15 the Market Analysis Centre. Ottawa: Canada Mortgage and Housing
 R57 Corporation, c1991. (VHS - ca. 24 min.)
 1991

AV* _____ **Using Market Information to Evaluate Risk.** CMHC Video
 HG Series. Produced by Carleton Productions Inc. for the CMHC Underwriting
 2040.15 Division and the Market Analysis Centre. Ottawa: Canada Mortgage and
 U84 Housing Corporation, c1991. (VHS - ca. 21 min.)
 1991

- AV* Société canadienne d'hypothèques et de logement. **Évaluation du risque et**
 HG **analyse de marché.** Série vidéo SCHL. Produit par Carleton Productions Inc.
 2040.15 pour la Division de la souscription et le Centre d'analyse de marché de la SCHL.
 R5713 Ottawa : Société canadienne d'hypothèques et de logement, 1991. (VHS - ca. 24
 1991 min.)
- AV* Société canadienne d'hypothèques et de logement. **Financement hypothécaire.**
 HG Série vidéo SCHL. Ottawa : SCHL, 1982. (VHS et Beta - 22 min.)
 2040.15
 M6713

NATIVE PEOPLES / AUTOCHTONES

- AV* Canada Mortgage and Housing Corporation. **On Reserve Non-profit Housing**
 E **Program.** Produced by the Great-West Life Visual Communications Dept. in
 98 association with the Winnipeg Branch of CMHC and Indian and Northern Affairs
 H58O52 Canada, Manitoba Region. Narrator: Jim Compton. CMHC Video Series. Ottawa:
 1990 CMHC, c1990. (VHS - ca. 18 min.)
- AV* _____ **Our People Our Houses: A Labrador Story.** CMHC Video
 HD Series. Ottawa: CMHC, Public Affairs Centre, 1989. (VHS and Beta - 20 min.)
 7289
 C22L36
 1989
- AV* _____ **Rural & Native Demonstration Program.** CMHC Video Series.
 E Ottawa: CMHC, 1989. (VHS and Beta - 10 min.)
 98
 D9R87
 1989
- AV* _____ **Rural and Native Housing Program: A Consultation Process.**
 E CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, 1991.
 98 (VHS - ca. 5 min.)
 H58R81
 1991
- AV** _____ **Sharing Successes in Native Housing: Housing Awards.**
 E "Winning Entries Video". Ottawa: Canada Mortgage and Housing Corporation,
 98 c1996. (VHS - ca. 20 min.)
 H58S52
 1996

- AV*
E92
G72
1993
- Graham, John. **The Native File**. Speech given at the CMHC 1993 National Managers' Conference. CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, 1993. (VHS - ca. 60 min.)
- AV*
E92
G7213
1993
- _____. **La Question autochtone**. Présenté à la conférence nationale des directeurs de 1993. Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1993. (VHS - ca. 60 min.)
- AV*
E
98
H58P3
1990
- Parker, Ian. **Facing the Challenge**. Ottawa: Canada Mortgage and Housing Corporation, 1990. (VHS - ca. 27 min.)
- AV*
E
98
H58
P313
1990
- Société canadienne d'hypothèques et de logement. **Un Défi à relever**. Série vidéo SCHL. Scénariste et narrateur: Serge Dion. Ottawa: SCHL, 1990. (VHS - ca. 27 min.)
- AV*
HD
7289
C22
L3613
- _____. **Des chez-soi, chez nous : une histoire du Labrador**. Série vidéo SCHL. Produit par Seaton Findlay Productions Ltd. Ottawa : SCHL, 1989. (VHS et Beta - ca. 21 min.)
- AV**
E
98
H58
S5213
1996
- _____. **Partager les réussites du logement autochtone prix d'excellence en habitation de la SCHL**. Ottawa : Société canadienne d'hypothèques et de logement, c1996. (VHS - ca. 20 min.)
- AV*
E
98
D9
R8713
- _____. **Programme de démonstration pour les ruraux et les autochtones**. Série vidéo SCHL. Ottawa : SCHL, 1989. (VHS et Beta - ca. 10 min.)
- AV*
E
98
H58
R8113
1991
- _____. **Le Programme de logement pour les ruraux et les autochtones : un processus de consultation**. Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, c1991. (VHS - ca. 5 min.)

AV*

E

98

H58O5213

1990

Programme de logement sans but lucratif dans les réserves.

Réalisé par la Great-West compagnie d'assurance-vie, Service des communications visuelles en collaboration avec la succursale de la Société canadienne d'hypothèques et de logement à Winnipeg et Affaires indiennes et du Nord Canada, Région du Manitoba. Série vidéo SCHL. Ottawa : SCHL, c1990. (VHS - ca. 18 min.)

NEGOTIATING / NÉGOCIATION

AV

BF

637

N4A52

1993

Anderson, Kare. **Getting What You Want: How to Reach Agreement and Resolve Conflict Every Time**. Towson, Md.: ALA Video/Library Video Network, c1993. (VHS - ca. 19 min.)

AV

HD

58.6

N43

Karrass, Chester L. **Negotiating Successfully: How to Make a Better Deal Every Time**. S. I.: Time Life Video, 1975. (VHS - ca. 150 min.) 6 videocassettes

AV

BF

637

N4S92

1992

Successful Negotiating. Saranac Lake, N.Y.: American Management Association; Mississauga, Ont.: Distributed in Canada by International Tele-Film, c1992. (VHS - ca. 27 min.)

**ORGANIZATION AND HUMAN RESOURCES MANAGEMENT
ORGANISATION ET GESTION DES RESSOURCES HUMAINES**

AV

BF

575

A85A72

1991

Arapakis, Maria. **How to Speak Up, Set Limits and Say No: Without Losing Your Job or Your Friends**. Boulder, Colo.: CareerTrack Publications, 1991, c1987. (VHS - 93 min.)

AV

HF

5549.5

R3B34

1993

Bailey, Terry. **The Empowering Appraisal**. BBC Training Videos. London: BBC Education & Training: International Tele-Film, c1993. 1 kit (3 videocassettes - VHS - ca. 67 min.) + 2 workbooks + 2 forms

- AV
HD
31
B5273
1986
- Blanchard, Kenneth H. **The One-Minute Manager: Make It Work for You**. Park Ridge, Ill: Video Education Network, c1986. (VHS)
- AV
HF
5549.12
B56
1985
- Bleach, Barry and Phillips, Blayne. **Stepping up to Supervisor**. Markham, Ont.: Owen-Stewart Performance Resources Inc., c1985. (VHS - ca. 21 min.) + leader's guide
- AV
HF
5548.8
D53
1989
- Bramson, Robert M. **Difficult People: How to Deal With Them**. West Des Moines, IA: White Leopard Video, c1989. (VHS - ca. 38 min.)
- AV
HF
5549.5
R3C34
1991
- Calano, Jimmy. **How to Write & Conduct Effective Performance Appraisals**. Boulder, Colo.: CareerTrack, c1991. (VHS - ca. 212 min.) 3 videocassettes + workbook
- AV
JL
108
G47
1992
- Canada. Bureau du contrôleur général et le Réseau de formation et de communication de la fonction publique. **Gérer votre centre de responsabilité = Managing Your Responsibility Centre**. Ottawa : Conseil du trésor du Canada, Contrôleur général, 1992. (VHS)
- AV
JL
108
G47
1992
- Canada. Office of the Comptroller General and the Public Service Learning and Communications Network. **Managing Your Responsibility Centre = Gérer votre centre de responsabilité**. Ottawa: Comptroller General, Treasury Board of Canada, 1992. (VHS)
- AV
HF
5549.5
M63C627
1992
- Coaching for Top Performance**. Saranac Lake, N.Y.: American Management Association; Mississauga, Ont.: Distributed in Canada by International Tele-Film, c1992. (VHS - ca. 27 min.)

- AV
HD
6054.3
D44
1991
no. 1-3
- Dellinger, Susan. **Management & Leadership: Skills for Women**. Boulder, Colo.: CareerTrack Publications, 1991. (VHS - 90 min. each) 3 videocassettes
- AV
HD
58.7
E46
1991
- The Empowered Manager**. Based on the book "The Empowered Manager: Positive Political Skill at Work" by Peter Block. Produced in cooperation with Design Learning Inc. S.I.: Barr Films, c1991. (VHS - ca. 30 min.)
- AV
HF
5549.12
E93
1992
- Everitt, Jack M. **Professional Supervision Skills: How to Increase Your Confidence, Respect & Results**. Boulder, Colo.: CareerTrack, c1992. (VHS - ca. 214 min.) 3 videocassettes + workbook
- AV
BF
575
A85W67
1988
- Fritchie, Rennie. **Working with Assertiveness**. Presented and devised by Rennie Fritchie. London: BBC Enterprises, c1988. (VHS) 2 videocassettes
- AV
HD
58.6
G58
1990
3 pts.
- Give & Take**. London: BBC Enterprises, 1990. (VHS - ca. 75 min.) 3 videocassettes + booklets
- Video 1 Meeting to Decide
Video 2 Meeting to Negotiate
Video 3 Meeting to Build a Team
- AV
HD
31
H68
1991
- Howell, Marion. **The Manager as Coach**. Produced and directed by Jon Rees. Boulder, Colo.: CareerTrack, c1991. (VHS - ca. 152 min.) 2 videocassettes + workbook
- AV
HD
58.8
K36
1990
- Kanter, Rosabeth Moss. **Rosabeth Moss Kanter on Synergies, Alliances and New Ventures**. Harvard Business School Video Series. Boston, Mass.: Nathan/Tyler, c1990.
- AV
HF
5549.12
K36
1994
- Kantola, Rick. **Supervising for Quality**. Toastmasters International Quality-Centered Management Series. Mill Valley, CA: Kantola Productions: Toastmasters International, c1994. (VHS - ca. 26 min.) + study guide.

- AV Kirschner, Rick ... et al. **How to Deal with Difficult People**. Boulder, Colo.:
 HF CareerTrack Publications, c1989. (VHS - ca. 190 min.) 2 videocassettes
 5549.5
 E42H6
 1989
 2 pts.
- AV **Managing People**. Presented by Charles Dwyer. Philadelphia: Wharton School,
 HD University of Pennsylvania, c1988. (VHS - ca. 52 min.)
 31
 M36
 1988
- AV **Motivating Others**. Produced by Studio 5 Productions. Saranac Lake, N.Y.:
 HF American Management Association: International Tele-Film, c1992. (VHS - ca.
 5549.5 31 min.)
 M63M67
 1992
- AV **Reengineering the Service Organization**. Managing Successful Reengineering.
 HD Boston: Harvard Business School Management Productions in association with
 58.87 David Grubin Productions, Inc., c1995. (VHS - ca. 43 min.)
 R43
 1995
- AV Rhode, Helga. **Assertiveness Training for Professionals**. Boulder, Colo.:
 BF CareerTrack Publications, c1989. (VHS - ca. 189 min.) 2 volumes
 575
 A85A77
 1989
- AV **Setting & Achieving Your Goals**. Saranac Lake, N.Y.: American Management
 B Association; Mississauga, Ont.: Distributed in Canada by International Tele-Film,
 105 c1991. (VHS - ca. 26 min.)
 G63S47
 1991
- AV Shaughnessy, Cathy. **Cultivating Initiative In Your Staff**. Boulder, Colo.:
 HF CareerTrack Publications, c1992. (VHS - 140 min.) 2 videocassettes + 1
 5549.5 workbook (30 p.).
 M63S52
 1992
 v.1. Laying the groundwork - v.2. Meeting management challenges. How to motivate
 your people to think for themselves and act for your organization.

AV Sommer, Bobbe L. **How to Set and Achieve Goals**. Producer and director: Jon
 BF Rees. Boulder, Colo.: CareerTrack, c1989. (VHS - ca. 188 min.) 2 videocassettes
 637
 S6S65
 1989

AV Timmons, Kirby. **The Abilene Paradox**. New York: Owen-Stewart Performance
 HD Resources, c1984. (VHS - ca. 27 min.)
 58.7
 T4
 1984

AV Tracy, Brian. **The Excellent Manager**. Effective Manager Seminar Series. 21 keys
 HD on how to achieve superior results with and through others. Chicago:
 38 Nightingale-Conant, c1988. (VHS - ca. 59 mins.) 1 sound cassette + 1 booklet in
 T72 container.
 1988

AV _____ **How to Hire; How to Fire**. Successful Management Seminar
 HF Series. Effective Manager Seminar Series. Chicago: Nightingale-Conant, c1988.
 5549 (VHS - ca. 60 mins.) + 1 sound cassette + 1 booklet in container.
 T72
 1988

AV _____ **Motivating People Toward Peak Performance**. Successful
 HF Management Seminar Series. Effective Manager Seminar Series. Chicago:
 5549.5 Nightingale-Conant, c1988. (VHS - ca. 55 mins.) + 1 sound cassette + 1 booklet
 M63T72 in container.
 1988

PAINT AND WALLPAPER PEINTURE ET PAPIER PEINT

AV Johnson, Dean. **Exterior Painting**. Hometime. Eden Prairie, Minn.: Hometime,
 TT c1986. (VHS - ca. 30 min.)
 320
 J63
 1986

AV _____ **Interior Paint & Wallpaper**. Hometime. Eden Prairie, Minn.:
 TT Hometime, c1990. (VHS - ca. 75 min.)
 323
 I57
 1990

AV
TT
323
P35
1988

Sunset Video. **Paint & Wallpaper**. Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 30 min.) + 1 guidebook (23 p.)

AV
TP
935
L42
1991

United States. Dept. of Housing and Urban Development. Office of Public and Indian Housing. **Lead-Based Paint**. Washington, D.C.: The Office, 1991. (VHS - 44 min.)

PARADIGMS (SOCIAL SCIENCES) PARADIGMS (SCIENCES SOCIALES)

AV
HN
17.5
B313
1990

Barker, Joel Arthur. **À la découverte du futur, les paradigms**. Burnsville, Minn.: Charthouse Learning Corp., 1990. (VHS - ca. 38 min.)

Note: "Le Bureau national de la GQT à la SCHL a vu cette vidéo et vous la recommande."

AV
HN
17.5
B3
1990

_____. **The Business of Paradigms**. Discovering the Future Series. Burnsville, Minn.: Charthouse International Learning Corp., c1990. (VHS - ca. 38 min.) + booklet.

Note: "Previewed by the CMHC National TQM Office - Recommended Viewing".

AV
HD
30.27
B365
1993

_____. **Paradigm Pioneers**. Discovering the Future Series. Minneapolis: Charthouse Learning Corp., c1993. (VHS - ca. 31 min.) + facilitator's guide

Note: "Previewed by the CMHC National TQM Office - Recommended Viewing".

AV
HD
30.27
B364
1996

_____. **Paradigm Principles**. Burnsville, Minn.: Charthouse Learning Corp., c1996. (VHS - 37 min.)

AV
HD
30.27
B365
1993

_____. **Les pionniers du paradigmes**. À la découverte de l'avenir. Minneapolis: Charthouse Learning Corp., c1993. (VHS - ca. 31 min.) + guide

Note: "Le Bureau national de la GQT à la SCHL a vu cette vidéo et vous la recommande".

AV
HN
17.5
B32
1990

_____. **The Power of Vision**. Discovering the Future Series. Burnsville, Minn.: Charthouse International Learning Corp., c1990. (VHS - ca. 30 min.) + 1 training guide (loose-leaf)

PARKING GARAGES / SILOS À VOITURES

AV
TA
712
C27

Ontario New Home Warranty Program. **Cathodic Protection in Parking Garages**. A Construction Practice Video. Highrise Series; H.R. 2.0. North York, Ont.: The Program, 198-. (VHS - 15:30 min.)

AV
TA
712
D48
1989

_____. **Deterioration of Parking Garages: The Underground Storey**. A Construction Practice Video. Highrise Series; H.R. 1.0. Produced by Target Communications, division of Synergon Inc. North York, Ont.: The Program, 1989. (VHS - ca. 18 min.)

PAVEMENTS / REVÊTEMENTS (VOIRIE)

AV
TE
255
R67
1995

Rosen, Stuart. **Flexible Brick Paving: An Installation Guide**. Reston, Va.: Brick Institute of America, c1995. (VHS - ca. 23 min.)

PERMACULTURE

AV
S
494.5
P47G34
1989

Gailey, Tony and Russell, Julian. **In Grave Danger of Falling Food**. Visionaries: Small Solutions to Enormously Large Problems. S.I.: 220 Productions; Falls Church, Va.: Landmark Films Inc., c1989. (VHS - ca. 52 min.)

AV
S
494.5
P47M62
1991

Mollison, B.C. **Global Gardner**. Santa Fe, NM: Living Systems Design, c1991. (VHS - ca. 120 min.)

PLUMBING / PLOMBERIE

AV Johnson, Dean. **Plumbing**. Hometime. Eden Prairie, Minn.: Hometime, c1990. (VHS
TH - ca. 60 min.)

6124
P58
1990

AV Sunset Video. **Plumbing**. Home Improvement Series. Menlo Park, Calif.: Lane
TH Publishing, 1988. (VHS - ca. 61 min.) + 1 guidebook (45p.)

6124
P579
1988

PORCHES / PORCHES

AV Johnson, Dean. **Three-Season Porch**. Hometime. Eden Prairie, Minn.: Hometime,
TH c1989. (VHS - ca. 80 min.)

4970
T47
1989

PRINTING / IMPRIMERIE

AV **Electronic Color Printing: Here and Now!**. Charlottesville, Va.: Interquest;
Z Torrance, Calif.: Xplor International, c1993. (VHS - ca. 80 min.)

258
E43
1993

PRODUCTIVITY / PRODUCTIVITÉ

AV Lorber, Robert. **Better Productivity is Not By Chance**. Park Ridge, Ill.: Toronto:
HD Video Education Network; L&K International Videotraining (distributor), 1986.
56 (VHS - ca. 60 min.)

L67
1986

AV
BF
503
S4
1989

The Sid Story. A Dan Jackson Production. Starring Dennis Franz. S.I.: Barr Films, c1989. (VHS - ca. 20 min.)

AV
BF
637
S4T5513
1987

Timmons, Kirby and Owens, Joan. **L'effet pygmalion.** S.I.: McGraw-Hill: Owen-Stewart Performance Resources Inc., c1987. (VHS - ca. 28 min.)

AV
BF
637
S4T55
1987

_____. **Productivity & the Self-Fulfilling Prophecy: The Pygmalion Effect.** S.I.: McGraw-Hill: Owen-Stewart Performance Resources Inc., c1987. (VHS - ca. 28 min.)

PROJECT MANAGEMENT / GESTION DE PROJET

AV
HD
69
P75J63
1990
2 pts.

Johnson, Larry H. **Project Management.** Boulder, Colo.: CareerTrack Publications, c1990. (VHS - ca. 155 min.) 2 videocassettes.

Video 1 Planning and Organization: Part 1 - The 7 Traits of Successful Project Managers. Part 2 - Clarify Your Project's Purpose (75 min.)
Video 2 Tracking, Control and Follow-up: Part 1 - Chart the Course. Part 2 - Anticipating Problems (80 min.)

AV
HD
69
P75J63
1994
4 pts.

_____. **Project Management.** Boulder, Colo.: CareerTrack Pub., c1994. (VHS) 4 videocassettes + workbook.

Video 1 Defining Your Project
Video 2 Planning & Organization
Video 3 Tools, Tactics & Budget
Vidoe 4 Putting it all Together

AV
HD
69
P75M36
1988

Managing Projects. Narrator: Paul Vaughan. BBC Training Videos. London: BBC Enterprises, c1988. (VHS - ca. 25 min.)

PROOFREADING & EDITING EDITION CRITIQUE ET CORRECTION DES ÉPREUVES

- AV Smith, Debra and Sutton, Helen. **Proofreading & Editing Skills**. Boulder, Colo.:
HF CareerTrack, c1992. (VHS - ca. 198 min.) 3 videocassettes + workbook
5718.3
S64
1992 Video 1 Perfect Proofreading
Video 2 Grammar and Punctuation
Video 3 Spelling and Usage

PUBLIC RELATIONS / RELATIONS PUBLIQUES

- AV Moore, Ed. **Everyone's Public Relations Role**. Blackwood, N.J.: Communication
HD Briefings: JFK Communications, c1992. (VHS - ca. 15 min.)
59
M66
1992

PUBLIC SPEAKING & BUSINESS PRESENTATIONS ART DE PARLER EN PUBLIC ET PRÉSENTATIONS

- AV Brown, Rick and Timm, Paul. **How to Make Winning Presentations: Action Tips**
HF **for Getting Your Ideas Across with Clarity and Impact with Paul Timm and**
5718.22 **Eileen Parkinson**; written by Rick Brown, Paul Timm. The 30 Minute Training
B76 Series. Chicago: Jack Wilson & Associates, c1994. (VHS - ca. 35 min.) + booklet
1994

- AV **Conquer Your Fear of Public Speaking**. Produced by: Mark G. Willems with Gloria
PN Goforth. Los Angeles: Mark G. Willems Productions, c1992. (VHS - ca. 70 min.)
4121
C67
1992

- AV Covarrubias, Patricia. **Make Presentations Work for You**. Blackwood, N.J.:
HF Communication Briefings, c1993. (VHS - ca. 12 min.)
5718.22
C68
1993

- AV
HF
5718.22
D44
1992
- Delivering Successful Presentations.** Saranac Lake, N.Y.: American Management Association; Mississauga, Ont.: Distributed in Canada by International Tele-Film, c1992. (VHS - ca. 31 min.)
- AV
PN
4121
M57
1986
- Mira, Tom. **Presentation Skills for Non-media Events.** Park Ridge, Ill.: Toronto: Video Education Network; L&R International Videotrading (distributor), c1986. (VHS - ca. 50 min.)
- AV
PN
4121
C66
1989
2 pts.
- Paskov, Roko. **Confident Public Speaking.** Producer and director: John Rees. Boulder, Colo.: CareerTrack Publications, c1989. 2 videocassettes (VHS - ca. 180 min.)
- AV
PN
4121
S7
1990
- Slattery, Tony. **Speak for Yourself: Presentation Skills.** BBC Training Videos. London: BBC Enterprises, c1990. (VHS - ca. 25 min.)
- AV
HF
5718.22
B4
1991
- Toastmasters International. **Be Prepared to Sell: How to Sell a Product, a Proposal, or an Idea to a Group.** Toastmasters International Communications Series. San Francisco: Kantola Productions, c1991. (VHS - ca. 24 min.)
- AV
PN
4121
B4
1985
- Toastmasters International. **Be Prepared to Speak: The Step-by-Step Video Guide to Public Speaking.** Toastmasters International Communications Series. San Francisco: Kantola Productions, c1985. (VHS - 27 min.)

REAL ESTATE INVESTMENT IMMEUBLES - INVESTISSEMENTS

- AV
HD
1382.5
B34
- Baker, Chuck. **Basic Real Estate Investing.** Valencia, Calif.: Summit Media, c1988 - . (VHS).

REAL PROPERTY - VALUATION PROPRIÉTÉ IMMOBILIÈRE - ÉVALUATION

- AV Appraisal Institute (U.S.) **Hidden Factors: Environmental Risk Evaluation and the**
 HD **Real Estate Appraiser.** Produced by Rich Goodman Productions. Chicago: The
 1387 Institute, c1992. (VHS - ca. 55 min.)
 H52
 1992

REFERENCE SERVICES (LIBRARIES) SERVICES DE RÉFÉRENCE

- AV Coster, Kathy and Birkmeyer, Carl. **Does This Completely Answer Your**
 Z **Question?** Towson, Md.: Library Video Network, 1992. (VHS - ca. 16 min.)
 711
 C67
 1992

REGISTERED RETIREMENT SAVINGS PLANS ÉPARGNE-RETRAITE

- AV* Canada Mortgage and Housing Corporation. **CMHC Group RRSP.** Ottawa: CMHC,
 HD 1991. (VHS - ca. 45 min.)
 7106
 C2C05
- AV* Société canadienne d'hypothèques et de logement. **SCHL REER collectif.** Ottawa:
 HD SCHL, 1991. (VHS - ca. 45 min.)
 7106
 C2
 C0513

RESUMÉS

- AV **How to Prepare a Job Winning Resume.** A Job Winning Resumé with your
 HF Computer. Denver, Colo.: Silicon Mountain, c1994. (VHS - ca. 25 min.) + diskette
 5383
 H68
 1994

RISK TAKING / PRISE DE RISQUE

AV
BF
637
R57S62
1991

Smart Risk Taking. Saranac Lake, N.Y.: American Management Association; Mississauga, Ont.: Distributed in Canada by International Tele-Film, c1991. (VHS - ca. 28 min.)

ROOF TRUSSES / FERMES DE TOIT

AV**
TH
2392
L42
1987

Canada Mortgage and Housing Corporation. **Learning to Live with Truss Uplift.** CMHC Video Series. Produced by Forintek Canada Corp. Video Production Unit. Ottawa: CMHC, c1987. (VHS and Beta - ca. 18 min.)

AV**
TH
2392
L4213
1987

Société canadienne d'hypothèques et de logement. **Le Soulèvement des fermes de toiture sans problèmes.** Série vidéo SCHL. Produit par Forintek Canada Corp. Video Production Unit. Ottawa: SCHL, c1987. (VHS et Beta - ca. 18 min.)

ROOFING / TOITURE

AV
TH
2441
R66
1985

Johnson, Dean. **Roofing.** Hometime. Eden Prairie, Minn.: Hometime, c1985. (VHS - ca. 45 min.)

SECURITY SYSTEMS / SÛRETÉ - SYSTÈMES

AV
HV
8290
B37
1991

Basic Security Officer Training Series. Carrollton, Texas: Professional Security Television Network, 1991. (VHS - ca. 130 min.) 3 videocassettes + workbook

- AV*
TH
9745
D85H63
1991
- Canada Mortgage and Housing Corporation. **Home Security Tips**. CMHC Video Series. Ottawa: CMHC, c1991. (VHS - ca. 12 min.)
- AV
TH
9745
D85H642
1995
- Home Security: A Do It Yourself Guide**. Ventura, CA: SylvaFin Productions, c1995. (VHS - ca. 19 min.)
- AV
TH
9745
D85H64
1989
- Johnson, Dean. **Home Security**. Hometime. Eden Prairie, Minn.: Hometime, c1989. (VHS - ca. 40 min.)
- AV
TH
9705
P76
1993
- Proforce, Security Works**. Carrollton, Texas: Professional Security Television Network, 1990 - . (VHS - several cassettes)
- AV**
TH
9745
D85H6313
1991
- Société canadienne d'hypothèques et de logement. **Conseils de sécurité au foyer**. Série vidéo SCHL. Ottawa: SCHL, c1991. (VHS - ca. 13 min.)

SELF-CONTROL / MAÎTRISE DE SOI

- AV
BF
632
M5
1991
- Miller, Tom. **Self-discipline & Emotional Control**. How to Stay Calm and Productive Under Pressure. Boulder, Colo.: CareerTrack, c1991. (VHS - ca. 203 min.) 3 videocassettes + workbook.

SIDING / PAREMENT

AV
TH
2231
J63
1987

Johnson, Dean. **Siding**. Hometime. Eden Prairie, Minn.: Hometime, c1987. (VHS - ca. 40 min.)

SOCIAL POLICY / POLITIQUE SOCIALE

AV
HV
105
F67
1993

Canadian Council on Social Development. **A Forum on the Future of Canada's Social Programs, June 18, 1993**. Ottawa: The Council, 1993. (VHS - ca. 45 min.)

STAIR BUILDING / ESCALIERS - CONSTRUCTION

AV
TH
5670
S382
1990

Schuttner, Scott. **Basic Stairbuilding**. Fine Homebuilding Video Workshop. Newton, Conn.: Taunton Press, c1990. (VHS - 60 min.)

STORAGE IN THE HOME / RANGEMENT À LA MAISON

AV
TT
197
S76
1989

Johnson, Dean. **Storage**. Hometime. Eden Prairie, Minn.: Hometime, c1989. (VHS - ca. 45 min.)

STRATEGIC PLANNING / PLANIFICATION STRATÉGIQUE

- AV Tracy, Brian. **Setting Corporate Strategy**. Effective Manager Seminar Series.
 HD Chicago: Nightingale-Conant, c1988. (VHS - ca. 60 mins.) + 1 sound cassette + 1
 30.28 booklet in container.
 T72
 1988

STRESS MANAGEMENT / GESTION DU STRESS

- AV Cooper, Cary L. **Cary Cooper on Stress**. Master Class. Produced by Melrose Film
 HF Productions. London: Melrose Film, c1991. (VHS - ca. 32 min.)
 5548.85
 C37
 1991
- AV Mellott, Roger. **Stress Management for Professionals**. Producer and director: John
 HF Rees. Boulder, Colo.: CareerTrack Publications, c1988. (VHS - ca. 173 min.) 2
 5548.85 videocassettes
 S77
 1988
 2 pts.
- AV **Re-energize Yourself**. Saranac Lake, N.Y.: American Management Association;
 RA Distributed in Canada by International Tele-Film, c1991. (VHS - ca 32 min.)
 785
 R43
 1991

SUCCESS IN BUSINESS SUCCÈS DANS LES AFFAIRES

- AV **If You Really Want to Get Ahead**. Pitman, N.J.: Communication Briefings, 1989.
 HF (VHS - 45 min.)
 5386
 I33
 1989

AV
BF
637
S8M34
1994

Making Your Own Luck. Saranac Lake, N.Y.: American Management Association: International Tele-Film, c1994. (VHS - ca. 24 min.)

AV
BF
637
S8T72
1988

Tracy, Brian. **Pathways to Personal Progress.** Effective Manager Seminar Series. Successful Management Seminar Series. Chicago: Nightingale-Conant, c1988. (VHS - ca. 60 mins.) + 1 sound cassette + 1 booklet in container

"Tips on how to put your career on the fast track and move into the top 20 percent through your attitude."

SURVEYING / ARPENTAGE

AV
TA
549
L36
1990

Ontario Real Estate Association. **Land Description, the Lie of the Land.** Produced by Exclusive Communications. Don Mills, Ont.: The Association, c1990. (VHS - ca. 12 min.)

SUSTAINABLE DEVELOPMENT DÉVELOPPEMENT DURABLE

AV*
HD
75.6
C35
1993

Campeau, Arthur. **Canada and the World After Rio.** CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation, 1993. (VHS - ca. 32 min.)

AV*
HD
75.6
C3513
1993

_____. **Le Canada et le monde après Rio.** Série vidéo SCHL. Ottawa : Société canadienne d'hypothèques et de logement, 1993. (VHS - ca. 32 min.)

AV*
HD
7305
V3H42

Canada Mortgage and Housing Corporation. **Healthy House.** Ottawa: CMHC, n.d. (VHS -- ca. 8 min.)

AV* Centre d'études prospectives sur l'habitation et le cadre de vie (Canada). **Rebâtir le**
 HT **rêve:** vers une banlieue écologique. Produit par Centre d'études prospectives
 351 sur l'habitation et le cadre de vie et le Centre des relations publiques de la SCHL.
 R4313 Ottawa : Société canadienne d'hypothèques et de logement, c1993. (VHS -
 1993 17:40 min.)

AV* Centre for Future Studies in Housing and Living Environments (Canada).
 HT **Reconsidering the Dream:** Sustainable Suburbia. Produced by the Centre for
 351 Future Studies in Housing and Living Environments and the CMHC Public
 R43 Affairs Centre. Ottawa: Canada Mortgage and Housing Corporation, c1993.
 1993 (VHS - 17 min.)

AV Nickerson, Mike with Mully, George. **Guideposts for a Sustainable Future:** Tools
 TD for Environmental Recovery. Merrickville, Ont.: Bakavi, School of Permaculture,
 170 c1990. (VHS - videocassette and 1 book "Planning for Seven Generations")
 N43
 1990

TEAMWORK / TRAVAIL D'ÉQUIPE

AV Bennis, Warren G. **Coaching the Team.** BBC Training Videos. London: BBC
 HD Enterprises, 1991. (VHS) 2 videocassettes + training notes.
 57.7
 C62
 1991

AV Davis, Paul B. **The Team Solution.** BBC Training Videos. A Tiger Television
 HD Production. London: BBC Enterprises, c1991. (VHS)
 66
 D3
 1991

AV **Equipes et leaders.** London: Melrose Film; Bolton, Ontario: International Tele-Film
 HD c1984. (VHS - ca. 24 min.)
 66
 T4313
 1984

AV Finch, Lloyd. **Together We Can:** A Film about Personal Actions that will Improve
 HD Teamwork. S.I.: Alpha Consulting Group; Bolton, Ontario: International
 66 Tele-Film, n.d. (VHS - ca. 22 min.)
 F55

- AV
HD
66
H36
1990
- Handy, Charles B. **Handy on Teams: Inside Organisations with Charles Handy.** BBC Training Videos. London: BBC Enterprises, c1990. (VHS - ca. 20 min.)
- AV
HD
66
I46
1992
- Implementing Self-Directed Work Teams with Loren Ankarlo.** Boulder, Colo.: CareerTrack Pub., c1992. (VHS - ca. 200 min.) 3 videocassettes + workbook (63 p.)
- "The video outlines the new approach to management where emphasis is placed on employee involvement in the form of work teams. It discusses the stages in the implementation of work teams and the benefits of team approach to management."
- AV
HD
66
K36
1994
- Kantola, Rick and Goldwasser, Donna. **The Team Approach.** Toastmasters International Quality-Centered Management Series. Mill Valley, CA: Toastmasters International: Kantola Productions, c1994. (VHS - ca. 24 min.)
- AV
HD
66
K38
- Katten, Steve and Tuch, Larry. **Mining Group Gold: The Quality Approach to Group Interaction.** Carlsbad, Calif.: CRM Films; Mississauga, Ont. Owen-Stewart Performance Resources Inc., 1992. (VHS - ca. 24 min.)
- AV
HD
66
K43
1993
- Keeping Teams Together.** Saranac Lake, NY.: American Management Association; Mississauga, Ont.: International Tele-Film, c1993. (VHS - ca. 30 min.)
- AV
HD
66
S26
1989
3 pts.
- Sanborn, Mark. **Team Building: How to Motivate and Manage People.** Boulder, Colo.: CareerTrack Publications, 1989. (VHS - 3 cassettes - ca. 188 min.)
- AV
HD
66
T36
1990
- Tap the Power of Teamwork.** Blackwood, N.J.: Communication Briefings, c1990. (VHS)

AV
HD
66
T4
1996

Team Esteem. Produced by Phase III Video Productions. Duluth, Minn.: Whole Person Associates, c1996. (VHS - ca. 100 min.) 6 videocassettes plus workbooks.

Video 1 An Overview: The Team Esteem Difference
Video 2 Team Talk: Building Communication in the Workplace
Video 3 Team Energy: Empowerment & Wellness in the Workplace
Video 4 Team Artistry: Developing a Specialized and Unique Team
Video 5 Team Mission: Developing Vision & Values in the Workplace
Video 6 Putting Team Esteem to Work

AV
HD
66
T42

Team Player. West Des Moines: American Media Inc.; Mississauga, Ont.: International Tele-Film, n.d. (VHS - ca. 22 min.)

AV
HD
66
T43
1984

Teams and Leaders. London: Melrose Film; Bolton, Ont.: International Tele-Film, c1984. (VHS - ca. 24 min.) + trainer's guide.

AV
HD
66
W67
1991

Workplace Teams: Helping Your Team Succeed. AMA Partnership Series. Produced by Curtiss Butler and Associates. Watertown, Mass.: American Management Association, c1991. (VHS - ca. 20 min.)

TELECOMMUTING / TÉLÉTRAVAIL

AV
HD
2336
S93

Swenson, Melinda. **Teleworking, Why Not? Télétravail, pourquoi pas?** Ottawa, Ont.: International Duplication Services Inc., n.d. (VHS - 19 min.)

AV
HD
2333
T4
1992

Telecommuting in the 90's: Myth vs Reality. Presenter: Gil Gordon. S.I. Southern New England Tel. Co., c1992. (VHS - ca. 20 min.)

TELEPHONE IN BUSINESS TÉLÉPHONE DANS LES AFFAIRES

- AV Brown, Rick and Timm, Paul. **Winning Telephone Tips: 30 Tips for Making the**
 HF the Best Use of Your Phone with Paul Timm and Eileen Parkinson; written by
 5541 Rick Brown, Paul Timm. The 30 Minute Training Series. Chicago: Jack Wilson
 T4B76 & Associates, c1994. (VHS - ca. 28 min.) + booklet.
 1994
- AV Friedman, Richard H. **Les appels téléphoniques des clients mécontents :**
 HF comment répondre aux personnes furieuses, en colère, impolies, mécontentes et
 5541 cassantes au téléphone. Paris: Formavision: Owen-Stewart Performance
 T4F7413 Resources, c1991. (VHS - ca. 10 min.)
 1991
- AV _____ **How to Handle the Irate, Angry, Rude, Unhappy and**
 HF **Sometimes Abrasive Caller on the Phone.** St. Louis, Mo.: Telephone Doctor:
 5541 Owen-Stewart Performance Resources, Inc., c1992. (VHS - ca. 10 min.) plus
 T4F74 booklet.
 1992
- AV _____ **On Incoming Calls.** Rev. and updated. St. Louis, Mo.:
 HF Telephone Doctor: Owen-Stewart Performance Resources Inc., c1993. (VHS -
 5541 ca. 20 min.) plus booklet
 T4F75
 1993
- AV _____ **Techniques à employer au téléphone.** St. Louis, Mo.: Telephone
 HF Doctor: Owen-Stewart Performance Resources, 1993. (VHS - ca. 20 min.)
 5541
 T4F7513
- AV Gillespie, Jack and Moore, Ed. **Make the Phone Work for You.** Produced by
 HF Communication Briefings in conjunction with JFK Communications. Backwood,
 5541 N.J.: Communication Briefings, c1991. (VHS - ca. 12 min.)
 T4G54
 1991
- AV MacDonald, Cathleen. **Voice Mail Etiquette for Humans.** S.I.: Motion Picture
 HF Enterprises; Mississauga, Ont.: distributed in Canada by Marlin Westwood
 5541 Training, 1993. (VHS - ca. 15 min.)
 T4M32
 1993

- AV McKenzie, Sandy. **How to be an Outstanding Receptionist**. Boulder, Colo.:
HF CareerTrack, c1992. (VHS - 2 videocassettes plus workbook).
5547.5
M43
1992
- AV **Meridian 1, Release 20. Solutions for Your World**. Mississauga, Ont.: Northern
HF Telecom, n.d. (VHS - ca. 20 min.)
5541
T4M48
- AV **Meridian Mail: Your Key to Better Communications**. Mississauga, Ont.:
HF Northern Telecom, c1993. (VHS - ca. 14 min.)
5541
T4M47
1993
- NOTE: Deals with voice mail.
- AV **Quality Calls: Telephone Skills**. BBC Training Videos. London: BBC Enterprises,
HF c1991. (VHS)
5541
T4Q3
1991
- AV Smith, Debra. **Professional Telephone Skills**. Boulder, Colo.: CareerTrack, 1992.
HF 2 videocassettes plus workbook. (VHS - ca. 173 min.)
5541
T4S64
1992

TILE LAYING / CARRELAGE

- AV Byrne, Michael. **Tiling Countertops**. Fine Homebuilding Video Workshop. Newton,
TH CT.: Taunton Press, c1987. (VHS - ca. 60 min.)
8541
B97
1987
- AV _____ **Tiling Floors**. Fine Homebuilding Video Workshop. Newton, CT.:
TH Taunton Press, c1987. (VHS - ca. 60 min.)
8541
B972
1987

- AV
TH
8531
B973
1987
- Byrne, Michael. **Tiling Walls**. Fine Homebuilding Video Workshop. Newton, CT.: Taunton Press, c1987. (VHS and Beta - ca. 75 min.)
- AV
TH
8541
C47
1988
- Johnson, Dean. **Ceramic Tile**. Hometime. Eden Prairie, Minn.: Hometime, c1988. (VHS - ca. 70 min.)
- AV
TH
8541
R64
1988
- Rogers, Avion. **Ceramic Tile**. Sunset Video Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 41 min.) plus 1 guidebook (33p.)

TIME MANAGEMENT / BUDGETS TEMPS

- AV
T
58.64
A429
1993
- Alesandrini, Kathryn. **Survive Information Overload**. S.I.: K. Alesandrini, c1993. (VHS - ca. 20 min.)
- AV
HD
69
T54B76
1991
- Brown, Rick. **How to Get Things Done: An Achiever's Guide to Time Management**. Chicago: Jack Wilson & Associates, 1991. (VHS - ca. 45 min.) + 1 sound cassette plus 1 book (79 p.) plus 1 (sample) action pad (in container).
- AV
BF
637
S4F57
1991
- Fletcher, Winston. **Managing Yourself: A Working Day**. London: Melrose Film, c1991. (VHS - ca. 30 min.)
- AV
HD
69
T54G34
1991
- Gallagher, Don. **Get More Done in Less Time**. Produced in conjunction with JFK Communications. Blackwood, N.J.: Communication Briefings, c1991. (VHS - ca. 12 min.)

AV Harnish, Verne. **Controlling Interruptions.** Boulder, Colo.: CareerTrack, c1992.
 HD (VHS - ca. 60 min.)
 69
 T54H3
 1992

HD Lohr, Dick. **Time Management Today.** Boulder, Colo.: CareerTrack, c1991. 2
 69 videocassettes (VHS - ca. 213 min.)
 T54T46
 1991

AV **Time Management: Ideas That Work.** Pitman, N.J.: Communication Briefings,
 HD 1989. (VHS - 46 min.)
 69
 T54T45
 1989

AV Tracy, Brian. **Executive Time Management. Successful Management Seminar**
 HD **Series. Effective Manager Seminar Series.** Chicago: Nightingale-Conant,
 69 c1988. (VHS - ca. 61 min.) + 1 sound cassette plus 1 booklet in container.
 T54T717
 1988

TOOLS / OUTILS

AV Johnson, Dean. **Hand & Power Tools.** Hometime. Eden Prairie, Minn.:
 TH Hometime, c1988. (VHS - ca. 60 min.)
 5618
 H36
 1988

TOTAL QUALITY MANAGEMENT GESTION DE LA QUALITÉ TOTALE

AV American Management Association. **Quality In the Office.** Host: John Guaspari.
 TS Produced by Hutchinson Technology Inc. New York: AMA, c1992. (VHS - ca. 20
 156 min.)
 Q34
 1992

AV **Business Chronicle. Corporate Missions: The People Behind the Products.**
 HD Boston: WCVB-TV: Enterprise Media Inc., c1991. (VHS)
 38
 B86
 1991

- AV Cole, Robert E. **Quality Control Circles: A Lasting Impact?** S.I.: CBS-Fox
 HD Video, c1981. (VHS - ca. 70 min.) + booklet.
 66
 C54
 1981
- AV **The Deming of America.** Cincinnati: Petty Consulting, 1991. (VHS - ca. 57 min.)
 HD
 62.15
 D45
 1991
- AV Dobyns, Lloyd. **W. Edwards Deming: The Prophet of Quality.** Silver Spring, MD:
 HD Wootten Productions, c1994. 2 videocassettes (VHS - ca. 60 min.) plus booklet.
 62.15
 D635
 1994
- AV* Flichel, Eugene A. **Total Quality Management: Interview with Gene Flichel = La**
 HD **GQT: une entrevue avec Gene Flichel.** Ottawa: Canada Mortgage and
 62.15 Housing Corporation = Société canadienne d'hypothèques et de logement, 1995.
 F56 (VHS - ca. 21 min.)
- AV Garvin, David A. **Competing Through Quality.** Harvard Business School Video
 TS Series. Boston: Nathan/Tyler, c1989. (VHS - ca. 90 min.)
 156
 G37
 1989
- AV **Iceland River Challenge.** S.I.: Performance Impact Systems, c1983. (VHS - ca.
 GV 25 min.)
 788
 I12
 1983
- AV **Implementing Total Quality Management with Verne Harnish.** How to make
 HD TQM work in your organization. Boulder, CO: CareerTrack, c1994. (VHS) 4
 62.15 videocassettes + workbook.
 I46
 1994
- AV Jennings, Charles and Sallquist, Chris. **Breakthrough Improvement in Quality:**
 HD **The Power of Policy Management: Measuring Success.** North Palm Beach,
 56.25 FL: Qualtec Quality Services, c1993. (VHS - ca. 13 min.)
 J46
 1993

- AV* Johnston, Tony. **Canadian Airlines Total Quality Management Experience.**
 HD CMHC Video Series. Ottawa: Canada Mortgage and Housing Corporation,
 62.15 1993. (VHS - ca. 38 min.)
 J63
 1993
- AV* _____ **L'expérience de la gestion de la qualité totale chez les lignes**
 HD **aériennes Canadien International.** Série vidéo SCHL. Ottawa: Société
 62.15 canadienne d'hypothèques et de logement, 1993. (VHS - ca. 38 min.)
 J6313
 1993
- AV Jones, Griff Rhys. **Quality, Why Bother?** S.I.: TTT Playback Communications;
 HD Markham, Ont.: Owen-Stewart Performance Resources, c1989. (VHS - ca. 9
 62.15 min.) plus booklet.
 J66
 1989
- AV Kantola, Rick and Amos, William. **Cornerstones of Quality.** Toastmasters
 HD International Quality-Centered Management Series. Mill Valley, CA:
 62.15 Toastmasters International: Kantola Productions, c1994. (VHS - ca. 24 min.) +
 K36 study guide.
 1994
- AV **A Prophet Unheard, William Edwards Deming.** Toronto: BBC Enterprises Ltd.;
 HD New York: BBC Lionheart, Business and Training, 1992. (VHS - ca. 30 min.)
 62.15
 P76
 1992
- AV **Q + Process Improvement Phase II.** East Hartford, Conn.: Pratt & Whitney, c1989.
 TS (VHS - ca. 73 min.)
 156
 Q06
 1989
- AV Taylor, Michael. **Impératif: qualité: perspectives sur la compétitivité**
 HD **canadienne, 1991-1992.** S.I.: Banque royale, 1992. (VHS - ca. 17 min.)
 62.15
 T3913
- AV _____ **Quality Imperative: A Perspective on Canadian Competitiveness,**
 HD **1991-1992.** S.I.: Royal Bank, 1992. (VHS - ca. 17 min.)
 62.15
 T39

AV
HD
62.15
T57
1991

Top Management Talks About ... Quality. Interviewer: Priscilla Petty. Cincinnati: Petty Consulting Productions, c1991. (VHS)

NOTE: "Previewed by the CMHC National TQM Office -- Recommended Viewing".
"Le Bureau national de la GQT à la SCHL a vu cette vidéo et vous la recommande."

AV
HD
62.15
T6
1992

Total Quality Management with Verne Harnish. A How-To-Video Workshop for Professionals Committed to Quality. Boulder, Colo.: CareerTrack, c1992. 3 videocassettes (VHS - 210 min.)

TRAINING / FORMATION

AV
HF
5549.5
T7S97
1993

Sutton, Helen. **How to be a Better Trainer.** Boulder, Colo.: CareerTrack Publications, c1993. (VHS) 3 videocassettes + workbook

Teaches how to plan, implement and evaluate a training program.

URBAN RENEWAL / VILLES -- RÉNOVATION

AV**
HT
178
C22
V343
1989

Canada Mortgage and Housing Corporation. **Granville Island.** CMHC Video Series. Ottawa: CMHC, 1989. (VHS and Beta - ca. 28 min.)

AV**
HD
7305
T6S74
1981

_____. **St. Lawrence Neighbourhood.** CMHC Video Series. Ottawa: CMHC, 1981. (VHS and Beta - ca. 30 min.)

AV**
HT
178
C22
V34313

Société canadienne d'hypothèques et de logement. **Granville Island.** Série vidéo SCHL. Ottawa : SCHL, 1989. (VHS et Beta - 28 min.)

AV**
HD
7305
T6S7413
1983

_____. **St. Lawrence Neighbourhood.** (Français). Série vidéo SCHL. Ottawa : SCHL, c1983. (VHS et Beta - 30 min.)

WALLS / MURS

- AV**
TH
8139
A96
1985
- Canada Mortgage and Housing Corporation. Project Implementation Division.
Avoiding Drywall Problems. CMHC Video Series. Builders Workshop Series.
Ottawa: CMHC, Project Implementation Division, c1985. (VHS and Beta - ca. 18 min.)
- AV
TH
2239
D79
1990
- Johnson, Dean. **Drywall.** Hometime. Eden Prairie, Minn.: Hometime, c1990. (VHS - ca. 60 min.)
- AV
TH
2235
E97
1990
- Ontario New Home Warranty Program. **Exterior Walls for High Rise Condominiums: Air Barriers.** Highrise Series; HR4.0. Produced by Target Communications, division of Synergon Inc. Toronto: The Program, c1990. (VHS - ca. 25 min.)
- AV
TH
2235
E98
1990
- _____. **Exterior Walls for High Rise Condominiums: Structural Integrity & Rain Penetration.** Highrise Series; HR3.0. Produced by Target Communications, division of Synergon Inc. Toronto: The Program, c1990. (VHS - ca. 31 min.)
- AV**
TH
8139
A9613
1985
- Société canadienne d'hypothèques et de logement. Division de la mise en oeuvre des projets. **Pour une construction à mur sec sans problème.** Série vidéo SCHL. Ottawa : La Division, 1985. (VHS - 18 min.)
- AV
TH
8139
D78
1988
- Sunset Video. **Drywall & Paneling.** Home Improvement Series. Menlo Park, Calif.: Lane Publishing, 1988. (VHS - ca. 55 min.) + 1 guidebook (40p.)

WOMEN / FEMMES

AV
HV
4013
C2A25
1985

A'Court, Susan. **Tapestry: Images of Immigrant Women: A Challenge Extended by the Rexdale Women's Centre.** Rexdale, Ont.: Rexdale Women's Centre, 1985. (VHS - ca. 30 min.)

AV
HV
6250.4
W65M32
1993

MacMartin, Paul and Luft, Bradley H. **Travelling Alone.** Toronto: Luft Films, c1993. (VHS - ca. 38 min.)

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